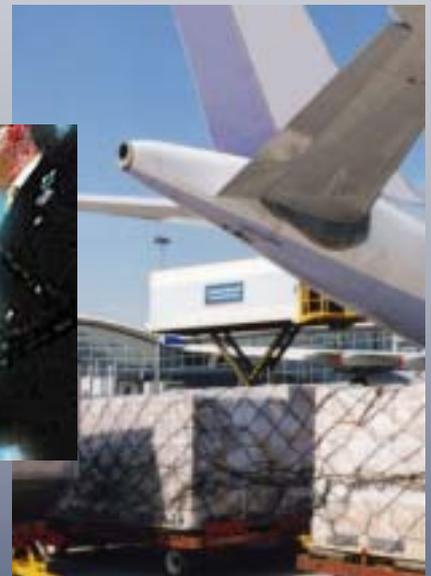




Asia-Pacific  
Economic Cooperation

# Customs-Business Partnership Programmes



**APEC Sub-Committee on Customs Procedures  
(revised in September 2006)**

**Prepared by  
Hong Kong Customs**

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## **Foreword**

In February 2001, the APEC Sub-Committee on Customs Procedures (SCCP) endorsed a set of measures to foster members' cooperation and communication with the business sector. In August 2001, members further agreed to elevate the measures to a Collective Action Plan (CAP) – "Customs-Business Partnership".

The CAP seeks to promote different Customs-business cooperative programmes and encourages members to enter into cooperative relations with the business sector through the signing of cooperative instruments and the establishment of liaison channels.

Five surveys were conducted in December 2001, June 2003, November 2003, June 2004 and July 2006. Four of them aimed to understand members' implementation status of the partnership programmes and the other one aimed to seek contributions from members on their successful programmes as showcases for reference by other members.

This handbook, containing information on 74 partnership programmes and 16 successful showcases, is compiled by Hong Kong, China for reference by all members. It also serves as a useful guide for those who are planning to expand their existing partnership programmes or implement new partnership programmes.

Customs and Excise Department  
Hong Kong, China  
September 2006

## Overview

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### Introduction

1. The CAP seeks to enhance the cooperation and communication between Customs and the business sector. Hong Kong, China; Mexico and Chinese Taipei are the CAP coordinators.

### Work Plan of the CAP

2. Its work plan, commencing at end-2001 for a span of three years, consists of the following five action items:

- (a) to conduct surveys on members' current Customs-business partnership programmes;
- (b) to identify best practices;
- (c) to operate a voluntary mentor system;
- (d) to encourage members to sign cooperative instruments; and
- (e) to encourage members to establish liaison channels.

### Purposes and deliverables of the survey

3. Five surveys were conducted separately in December 2001, June 2003, November 2003, June 2004 and July 2006 with the aims to:

- (a) understand the current implementation status of members' partnership programmes;
- (b) explore the objectives, obligations and merits of various models implemented by members;
- (c) identify mentors who are willing to provide technical assistance;
- (d) identify the needs of members for technical assistance in establishing Customs-Business Partnership programmes; and
- (e) provide showcases to members for reference.

4. Tangible deliverables are:
- (a) a compendium of Customs-Business Partnership Programmes;
  - (b) establishment of a voluntary mentor system for provision of technical assistance to members; and
  - (c) delivery of technical assistance to requesting members.

## **Survey results and analysis**

### *The 1st Survey*

5. In December 2001, a questionnaire was sent out to all members. A sample questionnaire is at Annex I for information. Out of the 21 members, the following 19 members provided feedback:

Australia	Japan	Philippines
Brunei Darussalam	Korea	Singapore
Canada	Malaysia	Chinese Taipei
Chile	Mexico	Thailand
China	New Zealand	United States
Hong Kong, China	Papua New Guinea	
Indonesia	Peru	

6. 17 out of the 19 respondents indicated that their administrations had already implemented some kinds of partnership programmes. The remaining two respondents were planning to implement such programmes. Moreover, Brunei Darussalam, Papua New Guinea and Peru had expressed interest to receive technical assistance.

7. Apparently, some members were moving faster than others in fostering cooperative relations with their business partners. Two members even reported to have five partnership programmes in place.

8. The earliest partnership programmes - Carrier Initiative Programme and Customs-Private Sector Consultative Panel - were set up by the United States and Malaysia respectively in 1988. Australia launched the Frontline

Programme in 1990 and the Customs National Consultative Committee in 1991. From 1992 onwards, other members had also started to implement their partnership programmes. As at July 2002, 40 partnership programmes were implemented by members.

9. Major participants of these programmes are transportation industry, shipping industry and trade associations. The most popular format adopted is the signing of memorandum of understanding (MOU), followed by the drawing up of agreement/arrangement and setting up of Customer Liaison Group. Some members disseminated information of their programmes on printed materials, while others through their websites, journals and newsletters.

10. The table below summarizes the number of partnership programmes implemented by members at end-2001:

No. of partnership programme implemented	No. of member
0	2
1	5
2	5
3	5
4	0
5	2

### The 2nd Survey

11. In June 2003, another survey was conducted to understand members' status on the enhancement of their partnership programmes since the first survey in 2001. A sample questionnaire is at Annex II for information. The following 17 members responded to the survey:

Australia	Japan	Peru
Brunei Darussalam	Korea	Singapore
Canada	Malaysia	Chinese Taipei
Chile	Mexico	Thailand
Hong Kong, China	New Zealand	United States
Indonesia	Papua New Guinea	

12. In the survey, it was found that Brunei Darussalam and Peru had implemented their partnership programmes after the first survey, and many members had expanded their partnership programmes, in terms of both the number and the scope. Moreover, Brunei Darussalam, Papua New Guinea and Chinese Taipei expressed interest in receiving technical assistance under the voluntary mentor system.

13. In response to Papua New Guinea's request, Australia had provided technical assistance to Papua New Guinea for setting up a programme similar to Australia's Frontline programme. Papua New Guinea then started developing its partnership programme by signing MOUs with the Air Freight Forwarders Association and the Civil Aviation Authority.

14. On Chinese Taipei's request, Hong Kong, China had offered technical assistance to Chinese Taipei by providing information in relation to signing of MOU with sea carriers. Brunei Darussalam's request is pending clarification.

15. A summary of the survey result is as follows:

No. of Member	Enhancement of the existing programme	Implementation of new programme	Planning to implement new programme	Request for technical assistance
6	-	✓	-	-
2	✓	✓	-	-
2	-	✓	✓	-
3	-	-	-	-
1	✓	-	✓	-
1	✓	✓	-	✓
1		✓	✓	✓
1	-	-	✓	✓

### The 3rd Survey

16. To provide members with detailed information on successful partnership programmes as reference, another survey was conducted in November 2003 to seek contributions from members.

17. In February 2004, a handbook, containing 11 successful cases of Customs-Business Partnership programmes implemented by Australia; Canada; Hong Kong, China; Japan and Thailand, was compiled by Hong Kong, China and was distributed to members during the 1<sup>st</sup> 2004 APEC SCCP Meeting in Chile.

18. The handbook serves as a handy and helpful reference to members for launching similar partnership programmes. Members who are interested in individual cases may directly approach the members concerned.

The 4th Survey

19. The fourth survey was conducted in June 2004 to review the number and status of partnership programmes implemented by members during the past three years.

20. The survey revealed that eight members, namely China; Hong Kong, China; Indonesia; Japan; New Zealand; Philippines; Chinese Taipei and Thailand, had implemented new partnership programmes, and six members, namely Australia; Canada; Hong Kong, China; Mexico; New Zealand and Chinese Taipei, had expanded the scope of their existing programmes. It also showed that members had employed other means to establish Customs-business relationship, such as setting up of Joint Working Committee and Customs Alliance Club, and that the scope of the participating industries/trades had expanded to include banking industry and stevedore services.

21. Result of the survey is summarized in the table below:

Member	No. of programme in 2001	No. of existing programme enhanced	No. of new programme implemented	No. of programme in 2004
Australia	3	3	-	3
Canada	2	2	-	2
Chile	1	-	-	1
China	3	-	1	4
Hong Kong, China	5	3	6	11

Indonesia	3	-	3	6
Japan	2	-	4	5
Korea	3	-	-	3
Malaysia	1	-	-	1
Mexico	1	1	-	1
New Zealand	2	1	1	3
Papua New Guinea	1	-	-	1
Philippines	2	-	1	3
Singapore	5	-	-	4
Chinese Taipei	1	1	1	2
Thailand	2	-	2	4
United States	3	-	-	3
Total:	40	11	19	57

The 5th Survey

22. Another survey was conducted in July 2006 to take stock of the new Customs-Business Partnership programmes of members.

23. The survey revealed that ten members had implemented a total of 17 new partnership programmes on top of the 57 recorded in 2004, and three members had expanded the scope of their existing programmes. A summary of the new partnership programmes implemented is as follows:

New Partnership programme implemented by each member	No. of member
5	1
3	1
2	1
1	7

24. Members have given tremendous efforts in enhancing and strengthening the cooperation and communication with the business sector. The scope of the participating industries/traders had expanded to include footwear and jewellery industries.

## Voluntary Mentor System

22. Under the third action item of the work plan, a voluntary mentor system has been set up since 2002. Seven members, namely Australia; Canada; Hong Kong, China; New Zealand; Philippines; Singapore and Chinese Taipei have volunteered to offer technical assistance to other members in developing similar business partnership programmes in the following areas:

<b>Mentor</b>	<b>Partnership Programme</b>
Australia	(i) Frontline Programme (ii) Accredited Client Programme (iii) Customs National Consultative Committee
Canada	(i) Partners in Protection (ii) Customs Self Assessment Programme
Hong Kong, China	Customer Liaison Group
New Zealand	(i) Frontline Programme (ii) Secure Exports Partnership Scheme
Philippines	(i) M-Governance Projects (ii) Automated Export Declaration System
Singapore	(i) Advance Clearance for Couriers and Express Shipment System (ii) Dialogue Sessions with Trade (iii) Customs Documentation Course (iv) Customs Advisory Committee
Chinese Taipei	Customs Partnership MOU

## Conclusion

23. Customs-Business Partnership has become increasingly important. Good partnership improves Customs control and trade facilitation which are essential to economic growth.

24. It is encouraging to see that individual members have given tremendous efforts over the past years in enhancing the cooperation and communication between Customs and the business sector. A number of exemplary programmes have been developed. Members' awareness and

eagerness in adopting partnership programmes to enhance Customs efficiency have reached a new height.

25. Though the work plan of the CAP ended in August 2004, it is believed that members will continue to develop their partnership programmes. Hong Kong, China will continue to serve as a contact point in providing information or assistance, where necessary, on all matters relating to this subject.

***For assistance, please contact***

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## Summary of the Customs-Business Partnership (CBP) Surveys

Economy		Australia	Canada	Chile	China	Hong Kong, China	Indonesia	Japan	Korea	Malaysia	Mexico	New Zealand	Papua New Guinea	Peru	Philippines	Singapore	Chinese Taipei	Thailand	United States	Vietnam	
		Description																			
<b>No. of CBP implemented</b>		3	2	2	5	14	6	5	3	2	2	3	1	1	3	6	2	9	4	1	
<b>Year of the first CBP implemented</b>		1990	1995	1995	1995	1992	1994	1992	1996	1988	2000	2001	1999	2005	2001	1994	1980	1999	1988	200	
<b>No. of participating industry/trade</b>		9	3	5	7	21	7	9	2	2	17	2	2	1	3	5	2	6	3	1	
<b>CBP format</b>	Memorandum of Understanding	√	√	√	√	√	√	√	√				√		√		√				
	Customer Liaison Group	√			√	√			√			√				√		√			
	Agreement		√	√		√	√				√	√			√				√		
	Arrangement			√		√		√		√						√			√	√	
	Working Group				√																
	Training Course for the																√				
	Meeting / Committee								√									√	√		
<b>Participating industry/trade</b>	Accountants	√				√															
	Automobiles			√		√															
	Beverages					√					√										
	Banking					√	√														
	Chemicals & Pharmaceuticals					√					√										
	Courier Services	√		√	√	√	√	√	√							√					
	Customs Brokers	√					√	√										√			
	Dairy Products										√										
	Electric & Electronic					√					√										
	Food				√	√					√										
	Footwear										√										
	Forestry & Wood				√						√										
	Household Products					√					√										
	Importers & Exporters	√	√		√	√	√	√	√			√	√		√	√	√	√	√	√	
	Information Technology					√	√								√						
	Intellectual Properties					√															
	Jewellery					√															
	Leather & Shoes			√		√					√										
	Legal Profession	√				√		√													
	Manufacturing					√					√						√	√	√		
	Meat					√					√										
	Metal				√	√					√										
	Motion Pictures				√	√					√										
	Oils					√					√										
	Shipping	√			√	√		√									√		√		
Stevedore Services	√							√													
Textiles			√							√											
Tobacco			√		√					√											
Toys					√					√											
Trade Associations	√	√			√	√	√	√		√		√	√		√	√	√	√	√		
Transportation	√	√			√	√	√	√		√		√		√	√	√	√	√	√		
Travel Agents					√		√														
<b>Publication of the CBP</b>		√	√	√	X	X	√	X	√	√	X	√	X	X	√	√	√	√	X	X	
<b>Availability of CBP publication</b>		√	√	X	X	X	√	X	√	X	X	√	X	X	√	√	√	√	X	X	

Keys: √ Participated/Available  
X Not available

Partnership programmes by economies

# Australia

**Total number of programmes implemented by Australian Customs Service: 3**

*For details of the programmes, please contact:*

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*Telephone No.: 61 2 6275 6828*

## 1st programme

<b>Name of programme:</b>	Customs National Consultative Committee
<b>Year of establishment:</b>	1991
<b>Business promoted by the programme:</b>	The Customs National Consultative Committee is a national forum held quarterly for communicating policies, practices and procedures of Customs that are relevant to the trading community. It is the major forum for regular consultation on a wide range of matters.
<b>Participating party:</b>	<p><b>For Customs:</b> Chief Executive Officer</p> <p><b>For Business:</b></p> <ul style="list-style-type: none"> <li>(i) Australian Air Transport Association</li> <li>(ii) Shipping Australia</li> <li>(iii) Australian Federation of International Forwarders</li> <li>(iv) Customs Brokers and Forwarders Council of Australia</li> <li>(v) Institute of Chartered Accountants</li> <li>(vi) International Air Couriers Association of Australia</li> <li>(vii) Law Council of Australia</li> </ul>

	<ul style="list-style-type: none"> <li>(viii) Australian Chamber of Commerce and Industry</li> <li>(ix) Conference of Asia Pacific Express Couriers (observer)</li> <li>(x) Australian Exporters and Importers Association</li> <li>(xi) Stevedoring Industry</li> </ul>
<b>Format:</b>	◆ Customer Liaison Group
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	Information exchange
<b>Customs obligations under the partnership programme:</b>	N.A.
<b>Business obligations under the partnership programme:</b>	N.A.
<b>Key achievement:</b>	◆ Improvement of communication with trading community
<b>Related publication/reference material:</b>	◆ Australian Customs website: <a href="http://www.customs.gov.au">www.customs.gov.au</a>

## 2nd programme

<b>Name of programme:</b>	Frontline Program
<b>Year of establishment:</b>	1990
<b>Business promoted by the programme:</b>	Frontline is a cooperative liaison program with industry aimed at preventing the movement of illegal goods and people across the Australian border. Specifically aims at preventing drug trafficking, fauna and flora smuggling, money laundering and import or export of restricted items.
<b>Signing authority:</b>	<b>For Customs:</b> Regional Director/Senior Customs Manager
	<b>For Business:</b> Director/Senior Manager of the company
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Enforcement oriented ◆ Facilitation oriented
<b>Theme:</b>	◆ Anti-narcotics ◆ Anti-smuggling ◆ Facilitation of Customs clearance ◆ Protection of revenue ◆ Protection of intellectual property rights ◆ Protection of endangered species
<b>Area of cooperation:</b>	◆ Shipment security ◆ Personnel security ◆ Risk management ◆ Intelligence ◆ Information exchange ◆ Cross training
<b>Customs obligations under the partnership programme:</b>	◆ To preserve the anonymity of the source of information received unless otherwise required by law. ◆ To provide training to employees on its activities and ways in which the member's employees can assist Customs ◆ To provide educational materials and guidance to appropriate company staff

<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To treat information provided by Customs as confidential.</li> <li>◆ To encourage employees to provide information of interest to Customs.</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs' facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Australian Customs website: <a href="http://www.customs.gov.au">www.customs.gov.au</a></li> </ul>

### 3rd programme

<b>Name of programme:</b>	Accredited Client Program
<b>Year of establishment:</b>	Concept initiated in 1996; original policy, legislative amendments and business documents developed from 1998 to 2001, revised model developed 2004- 2006; legislative provisions partially enacted in 2001, completed legislative changes in 2006; Program will be implemented in the first quarter of 2007.
<b>Business promoted by the programme:</b>	<ul style="list-style-type: none"> <li>◆ The Accredited Client Program has been developed in response to industry feedback that Customs needs to be prepared to deal with the trading community in different ways. Traditionally, the Customs' approach has been 'one size fits all'.</li> <li>◆ The Accredited Client Program will allow certain traders streamlined reporting options, increased cargo facilitation, an alternative cost recovery model for importers (no cost recovery for exporters) and includes the benefit of a dedicated Customs client manager.</li> <li>◆ Accredited Clients will not be exempt from community protection activities conducted by Customs.</li> </ul>
<b>Signing authority:</b>	<b>For Customs:</b> Chief Executive Officer (on behalf of the Commonwealth)
	<b>For Business:</b> Responsible Company Officer (i.e. Chief Executive Officer/Chief Financial Officer)
<b>Format:</b>	◆ Legally binding Import (or Export) Information Contract
<b>Objective:</b>	◆ Facilitation oriented

<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> <li>◆ Self-regulated compliance</li> <li>◆ Formal recognition of low-risk status</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ Paperless release</li> <li>◆ On-line payment of duties and fees</li> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Information technology</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ Customs will allow Accredited Clients to enter goods for export in a two-step process. The initial step will be an Accredited Client Export Approval Number (ACEAN). The ACEAN will only include a small number of data elements to identify the owner of the goods and the consignment. At the end of each month, the exporter will provide all other statistical information in the form of a periodic declaration.</li> <li>◆ Importers submit a request for cargo release (RCR) that will only include a small number of data elements to identify the owner of the goods and the consignment. On the 7<sup>th</sup> of each month, the importer will provide all other statistical information in the form of a periodic declaration. Fees and charges are paid on the 15<sup>th</sup> of each month.</li> <li>◆ With the exception of normal community protection measures, Customs will facilitate the import/export transactions.</li> </ul>

	<ul style="list-style-type: none"> <li>◆ Similarly, Customs recognises the low-risk status of the Accredited Client and as such will minimise regular checks or validation of the clients' transactions.</li> <li>◆ Customs will provide a dedicated Client Manager for Accredited Clients.</li> </ul>
<b>Business obligations under the partnership programme:</b>	<p>Accredited Clients need to comply with the Program's Business Rules and contractual obligations, in particular:</p> <ul style="list-style-type: none"> <li>◆ to provide Customs with accurate and timely information</li> <li>◆ to provide accurate and timely duty payments and charges</li> <li>◆ to maintain relationship with Customs Client Managers</li> <li>◆ to provide details of any changes to company personnel, procedures and systems</li> <li>◆ to initiate and maintain supply chain security obligations in line with the WCO framework of standards</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> <li>◆ Formal recognition of low risk status – allowing resources to be better utilised on higher risk activities</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Australian Customs website: <a href="http://www.customs.gov.au">www.customs.gov.au</a></li> </ul>

# Canada

## Total number of programmes implemented by Canada Border Services Agency: 2

*For details of the programme, please contact:*

*For the 1<sup>st</sup> programme*

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*Telephone No.: 613 946 9174*

*For the 2<sup>nd</sup> programme*

*Post Title: Sheila Strachan, Manager*

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*Fax No.: (905) 803-5252*

*Telephone No.: (905) 803-5350*

### 1st programme

<b>Name of programme:</b>	Partners in Protection
<b>Year of establishment:</b>	1995
<b>Business promoted by the programme:</b>	Enhanced security and contraband detection International Trade and Supply Chain Security
<b>Signing authority:</b>	<b>For Customs:</b> President or Minister
	<b>For Business:</b> President
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Enforcement oriented ◆ Intelligence component ◆ Awareness Training
<b>Theme:</b>	◆ Anti-narcotics ◆ Anti-smuggling ◆ Anti-Terrorism

<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Personnel security</li> <li>◆ Customs clearance</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Staff integrity</li> <li>◆ Cross training</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To expedite low risk/legitimate trade</li> <li>◆ To review security measures of partner facilities and conveyances</li> <li>◆ To provide joint training and awareness sessions</li> <li>◆ To provide point of contact for advice/instructions on Customs offences</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide Customs with supplementary cargo, crew and passenger information upon request</li> <li>◆ To review and enhance security measures</li> <li>◆ To set up procedures for employees to report suspicious activities</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Pamphlet "Partners in Protection" Customs Carrier Memorandum of Understanding (MOU) Programme</li> <li>◆ CD-ROM "Partners in Protection" Microsoft PowerPoint presentation</li> </ul> <p>Website:  <a href="http://www.cbsa-asfc.gc.ca/general/enforcement/partners/menu-e.html">http://www.cbsa-asfc.gc.ca/general/enforcement/partners/menu-e.html</a></p>

	<p><a href="http://www.cbsa-asfc.gc.ca/import/carriermenu-e.html">www.cbsa-asfc.gc.ca/import/carriermenu-e.html</a> <a href="http://www.cbsa-asfc.gc.ca/import/fast/menu-e.html">www.cbsa-asfc.gc.ca/import/fast/menu-e.html</a></p>
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## 2nd programme

<b>Name of programme:</b>	Customs Self Assessment Programme
<b>Year of establishment:</b>	2001
<b>Business promoted by the programme:</b>	Cost reduction to importers and carriers and enhancement of their ability to comply with Customs requirements
<b>Signing authority:</b>	<b>For Customs:</b> Director General, Major Project Design and Development
	<b>For Business:</b> Senior Corporate Officials
<b>Format:</b>	<ul style="list-style-type: none"> <li>◆ Agreement</li> <li>◆ Formal application and undertaking</li> </ul>
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Enforcement oriented</li> <li>◆ Facilitation oriented</li> </ul>
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation of Customs clearance</li> <li>◆ Facilitation of Customs accounting &amp; payment</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Personnel security</li> <li>◆ Post shipment audit</li> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ Paperless release</li> <li>◆ Risk management</li> <li>◆ Information exchange</li> <li>◆ Staff integrity</li> <li>◆ Information technology</li> <li>◆ Bank remittance</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<p>To provide client with services on:</p> <ul style="list-style-type: none"> <li>◆ auditing</li> <li>◆ monitoring</li> <li>◆ enforcement activities</li> </ul>

<p><b>Business obligations under the partnership programme:</b></p>	<p>To adhere to detailed requirements, as outlined in a signed undertaking with Customs, relating to:</p> <ul style="list-style-type: none"> <li>◆ transportation</li> <li>◆ reporting</li> <li>◆ clearance</li> <li>◆ delivery</li> <li>◆ accounting</li> <li>◆ self-assessment</li> <li>◆ payment</li> <li>◆ adjustment of goods and trade data</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<p><b>Related publication/reference material:</b></p>	<p>Website:  <a href="http://www.cbsa-asfc.gc.ca/import/csa/menu-e.html">http://www.cbsa-asfc.gc.ca/import/csa/menu-e.html</a></p>

# Chile

**Total number of programmes implemented by National Customs Service: 2**

<i>For details of the programme, please contact:</i>	
	<i>Mr Claudio <u>Sepúlveda</u> Valenzuela</i>
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## 1st programme

<b>Name of programme:</b>	No specific name given
<b>Year of establishment:</b>	1995
<b>Business promoted by the programme:</b>	
<b>Signing authority:</b>	<b>For Customs:</b> National Director
	<b>For Business:</b> General manager or the legal representative
<b>Format:</b>	<ul style="list-style-type: none"> <li>◆ Memorandum of Understanding</li> <li>◆ Agreement</li> </ul>
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Enforcement oriented</li> <li>◆ Facilitation oriented</li> </ul>
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-smuggling</li> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Post shipment audit</li> <li>◆ Paperless release</li> <li>◆ Risk management</li> <li>◆ Information exchange</li> <li>◆ Cross training</li> <li>◆ Information technology</li> </ul>

<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To improve electronic system</li> <li>◆ To improve the registers</li> <li>◆ To maintain confidentiality</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To communicate the infractions</li> <li>◆ To provide technical assistance</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	--

## 2nd programme

<b>Name of programme:</b>	Cooperation Agreement between the National Customs Service and the Textile Institute Of Chile A.G.
<b>Year of establishment:</b>	June 2005
<b>Business promoted by the programme:</b>	Exchange of Information
<b>Signing authority:</b>	<b>For Customs:</b> Customs Director General
	<b>For Business:</b> President of the Institute
<b>Format:</b>	<ul style="list-style-type: none"> <li>◆ Memorandum of Understanding</li> <li>◆ Arrangement</li> </ul>
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Protection of revenue</li> <li>◆ Protection of intellectual property rights</li> <li>◆ Valuation</li> <li>◆ Classification</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Pricing</li> <li>◆ Correct description</li> <li>◆ Labeling of products</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To use the information only for enforcement purposes on a confidential basis.</li> <li>◆ To provide the Institute with statistics related to the importation and exportation of textile products which are identified as relevant or sensitive</li> </ul>

<p><b>Business obligations under the partnership programme:</b></p>	<p>To provide information on:</p> <ul style="list-style-type: none"> <li>◆ irregular operations or those suspected to be irregular, infringement of fiscal;</li> <li>◆ matters relating to customs valuation and the application of the GATT/WTO Valuation Agreement;</li> <li>◆ violations to trademark and copyrights</li> <li>◆ violations to rules which involve social protection, public health and other illicit activities</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offence</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Establishing of a Cooperation Committee</li> </ul>
<p><b>Related publication/reference material:</b></p>	<ul style="list-style-type: none"> <li>◆ Summary of the Agreement</li> </ul>

# China

**Total number of programmes implemented by Customs General Administration: 5**

*For details of the programmes, please contact:*

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## 1st programme

<b>Name of programme:</b>	Enforcement Cooperation Programme
<b>Year of establishment:</b>	1995 - 1997
<b>Business promoted by the programme:</b>	
<b>Signing authority:</b>	<p><b>For Customs:</b> General Administration of Customs</p> <p><b>For Business:</b> (i) China Forestry Industry Association (1995) (ii) China Sugar Industrial Association (1995) (iii) China Ocean Shipping Group (1995) (iv) China Arts and Crafts Import/Export General Company (1996) (iv) U.S. Motion Picture Association (1997)</p> <p>(Remarks: figure in bracket denotes the year the organization joined the programme)</p>
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-narcotics</li> <li>◆ Anti-smuggling</li> <li>◆ Anti-drugs</li> <li>◆ Protection of intellectual property rights</li> </ul>

<p><b>Area of cooperation:</b></p>	<ul style="list-style-type: none"> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ More effective administration of import/export</li> </ul>
<p><b>Customs obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To conduct field study and organize combating actions where necessary; communicate related information; protect confidentiality of provided intelligence</li> <li>◆ To strengthen Customs control; reinforce ability to combat illicit trade and offences; communicate information; protect confidentiality of provided intelligence</li> <li>◆ To strengthen Customs control; reinforce actions against smuggling activities; interdict illicit goods based on intelligence; protect confidentiality of provided intelligence</li> <li>◆ To protect business benefits through enhanced administration over enterprises suspected of smuggling screens of reeds out of China; communicate related information; organize appropriate investigations; protect confidentiality of provided intelligence</li> <li>◆ To take effective measures to intercept importation and exportation of infringed goods at borders</li> </ul>

<p><b>Business obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To provide information concerning smuggling of plywood</li> <li>◆ To provide information concerning smuggling of sugar</li> <li>◆ To strengthen cooperation with Customs through providing information concerning drug trafficking and other smuggling activities</li> <li>◆ To strengthen cooperation with Customs to combat illicit trade on screens of reeds and other offences</li> <li>◆ To provide information required by Customs</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> </ul>
<p><b>Related publication/reference material:</b></p>	<p>--</p>

## 2nd programme

<b>Name of programme:</b>	Cooperative Arrangement
<b>Year of establishment:</b>	1999
<b>Business promoted by the programme:</b>	
<b>Signing authority:</b>	<b>For Customs:</b> General Administration of Customs
	<b>For Business:</b> Express Industry (DHL, TNT, etc.)
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Enforcement oriented
	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Shipment security
	◆ Procedural propriety
	◆ Customs clearance
	◆ Information exchange
	◆ Cross training
<b>Customs obligations under the partnership programme:</b>	◆ To provide advice on Customs legal affairs and recommendations for express operators in improving brokerage and express business
<b>Business obligations under the partnership programme:</b>	◆ To strengthen administration of brokerage jointly with Customs to ensure compliance with Customs laws and regulations
<b>Key achievement:</b>	◆ Improvement of communication with the trade
	◆ Improvement of law compliance by business sector
	◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	--

### 3rd programme

<b>Name of programme:</b>	Cooperative Programme
<b>Year of establishment:</b>	1999
<b>Business promoted by the programme:</b>	
<b>Signing authority/ Participating party:</b>	<b>For Customs:</b> General Administration of Customs
	<b>For Business:</b> (i) China International Trade Shipping Group (ii) China Ocean Shipping Tally Company
<b>Format:</b>	<ul style="list-style-type: none"> <li>◆ Memorandum of Understanding</li> <li>◆ Customer Liaison Group</li> </ul>
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Post shipment audit</li> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ Information exchange</li> <li>◆ Cross training</li> <li>◆ Information technology</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide information on national policy, Customs laws and regulations; give technical training for brokers; allow for brokerage and registration of transport means at different locations, transit transport, etc.</li> <li>◆ To provide information on national policy, Customs laws and regulations; offer technical training to tally operators; realize Customs-Business EDI transmission of trade data; strengthen control over containers and goods; set up liaison mechanism</li> </ul>

<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To strengthen cooperation with Customs to achieve effective administration of brokers</li> <li>◆ To cooperate with Customs to achieve effective control over sea cargo and containers</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	--

#### 4th programme

<b>Name of programme:</b>	Cooperation program
<b>Year of establishment:</b>	2004
<b>Business promoted by the programme:</b>	
<b>Signing authority/ Participating party:</b>	<b>For Customs:</b> General Administration of Customs
	<b>For Business:</b> Maersk (China) Shipping Co., Ltd.
<b>Format:</b>	◆ Working group
<b>Objective:</b>	◆ Trade and transportation facilitation
<b>Theme:</b>	◆ Best practice sharing ◆ Process enhancement
<b>Area of cooperation:</b>	◆ Customs procedures ◆ Information technology ◆ Regulatory matters ◆ Customs clearance ◆ Security initiatives ◆ Case-by-case challenges
<b>Customs obligations under the partnership programme:</b>	◆ To provide guidance on national laws and regulations ◆ To offer recommendations on business practices ◆ To address irregularities or challenges brought forward by business and offer possible solutions
<b>Business obligations under the partnership programme:</b>	◆ To share best practices ◆ To provide opinions on enhancement of customs procedures and systems from a business perspective ◆ To share transportation industry views with customs on trade facilitation ◆ To bring forward concrete challenges and suggestions from the transportation industry

<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Eliminate hindrances to the domestic transshipment of empty containers</li> <li>◆ Solve issues related to customs clearance of cargoes consolidated at multiple locations</li> <li>◆ Elimination of unnecessary requirements such as mandatory tallying of containers at container terminals by 3<sup>rd</sup> party tally companies</li> </ul>
<b>Related publication/reference material:</b>	--

### 5th programme

<b>Name of programme:</b>	Cooperation Programme
<b>Year of establishment:</b>	2005
<b>Business promoted by the programme:</b>	<ul style="list-style-type: none"> <li>◆ To promote enterprises' compliance with Customs laws and regulations</li> <li>◆ To improve the capacity on Customs control</li> </ul>
<b>Signing authority/ Participating party:</b>	<p><b>For Customs:</b> General Administration of Customs</p> <p><b>For Business:</b> China Nonferrous Metals Industry Association (CNMIA), Recycling Metal Branch</p>
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ To enhance law compliance of importer & exporter in nonferrous metals industry
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Cross training</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide information on member policy, Customs laws and regulations, and upon request, offer consultation and technical training assistant on Customs matters</li> <li>◆ To provide recommendations on business operations and assistants in regulating enterprises' behavior on import and export</li> <li>◆ To analysis intelligence provided by CNMIA, identify risks and take appropriate measures to mitigate those risks and feedback timely</li> <li>◆ To improve capacity building based on opinion and advice from CNMIA</li> </ul>

<p><b>Business obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To strengthen administration on international trade of industry to ensure compliance with Customs laws and regulations</li> <li>◆ To conduct the training course on Customs laws and regulations, in co-operated with Customs</li> <li>◆ To provide regularly industry information that Customs required and, upon request, assist Customs in appropriate training in relevant goods knowledge of the area</li> <li>◆ To provide relative risk information and intelligence timely</li> <li>◆ To provide opinions on enhancement of Customs procedures and systems from business perspective</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> </ul>
<p><b>Related publication/reference material:</b></p>	<p>--</p>

# Hong Kong, China

**Total number of programmes implemented by Customs & Excise Department: 14**

*For details of the programmes, please contact:*

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## 1st programme

<b>Name of programme:</b>	Customer Liaison Group (for the sea freight, air freight, cross-boundary transport and dutiable commodities trades)
<b>Year of establishment:</b>	1992, 1994 and 1999
<b>Business promoted by the programme:</b>	To provide customer service and promote cooperation with the four industries
<b>Participating party:</b>	<p><b>For Customs:</b> Customs &amp; Excise Department of the Hong Kong Special Administrative Region</p> <p><b>For Business:</b> Key players of the                      (i) air freight (1992)                      (ii) sea freight (1994)                      (iii) dutiable commodities trades (1994)                      (iv) cross-boundary transport (1999)</p> <p>(Remarks: figure in bracket denotes the year the industry joined the programme)</p>
<b>Format:</b>	◆ Customer Liaison Group
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance ◆ Trade facilitation

<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Information exchange</li> <li>◆ Enhancement of understanding between both parties so as to strike for improvements and trade facilitation</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To collect views from the industries for self-improvement</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide opinions on Customs procedures</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> <li>◆ Share views on cross-boundary policy issues</li> </ul>
<b>Related publication/reference material:</b>	---

## 2nd programme

<b>Name of programme:</b>	Interchange of Electronic Cargo Information
<b>Year of establishment:</b>	1998
<b>Business promoted by the programme:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of the efficiency of cargo clearance</li> <li>◆ Promotion of pre-flight-arrival clearance</li> </ul>
<b>Signing authority:</b>	<b>For Customs:</b> Customs & Excise Department of the Hong Kong Special Administrative Region
	<b>For Business:</b> Seven air cargo operators in Hong Kong
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Paperless release</li> <li>◆ Risk management</li> <li>◆ Information exchange</li> <li>◆ Information technology</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide a common system platform for receiving electronic cargo data from business partners</li> <li>◆ To send the Customs clearance instructions to business partners electronically</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To submit electronic cargo data to Customs for clearance</li> <li>◆ To follow the Customs clearance instructions as received</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of Customs' facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	---

### 3rd programme

<b>Name of programme:</b>	Cooperation between Express Cargo Industry and Hong Kong Customs
<b>Year of establishment:</b>	2001
<b>Business promoted by the programme:</b>	Enhancement of efficiency in Customs controls and facilitation for express cargo clearance at the Hong Kong International Airport
<b>Signing authority:</b>	<b>For Customs:</b> Customs & Excise Department of the Hong Kong Special Administrative Region
	<b>For Business:</b> (i) Conference of Asia Pacific Express Carriers (CAPEC) (ii) Air Courier Conference of America (ACCA) (iii) Conference of Latin American Express Carriers (CLADEC) (iv) Hong Kong International Courier Association (HICA)
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Enforcement oriented ◆ Facilitation oriented
<b>Theme:</b>	◆ Anti-narcotics ◆ Anti-smuggling ◆ Facilitation of Customs clearance ◆ Protection of revenue ◆ Protection of intellectual property rights ◆ Protection of endangered species ◆ Other offences against the laws being enforced by the Hong Kong Customs
<b>Area of cooperation:</b>	◆ Customs clearance ◆ Paperless release ◆ Risk management ◆ Information exchange ◆ Cross training ◆ Information technology

<p><b>Customs obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To communicate with the business partners to discuss and resolve operational matters</li> <li>◆ To maximize the use of information technology for data capture, processing and exchange of information</li> <li>◆ To receive cargo data from and send Customs' instructions to the business partners by means of computer system interface</li> <li>◆ To provide staff of business partners with training for the purpose of understanding Customs' requirements and computer system</li> </ul>
<p><b>Business obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To communicate with Customs to discuss and resolve operational matters</li> <li>◆ To maximize the use of information technology for capturing data, processing and exchanging information</li> <li>◆ To send cargo data to and receive Customs' instructions from the Hong Kong Customs by means of computer system interface</li> <li>◆ To provide Customs personnel with training for the purpose of understanding their facilities, procedures and computer systems</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<p><b>Related publication/reference material:</b></p>	<p>---</p>

#### 4th programme

<b>Name of programme:</b>	Anti-Cigarette Smuggling Reward Scheme
<b>Year of establishment:</b>	1994
<b>Business promoted by the programme:</b>	To combat cigarette smuggling
<b>Signing authority:</b>	<b>For Customs:</b> Customs & Excise Department of the Hong Kong Special Administrative Region
	<b>For Business:</b> Tobacco companies
<b>Format:</b>	◆ Agreement (to be signed on a yearly basis)
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti-smuggling ◆ Protection of revenue
<b>Area of cooperation:</b>	◆ Incentive to combat cigarette smuggling
<b>Customs obligations under the partnership programme:</b>	◆ To collect information and combat cigarette smuggling
<b>Business obligations under the partnership programme:</b>	◆ To finance rewards for informers who provide significant information leading to seizure and forfeiture of illicit cigarettes and conviction of persons involved
<b>Key achievement:</b>	◆ Successful interdiction of contraband ◆ Protection of revenue
<b>Related publication/reference material:</b>	---

## 5th programme

<b>Name of programme:</b>	Oil Industry Reward Scheme
<b>Year of establishment:</b>	1996
<b>Business promoted by the programme:</b>	To combat illicit fuel activities
<b>Signing authority:</b>	<b>For Customs:</b> Customs & Excise Department of the Hong Kong Special Administrative Region
	<b>For Business:</b> Local oil companies
<b>Format:</b>	◆ Agreement (to be signed on a yearly basis)
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti-smuggling ◆ Protection of revenue ◆ Combat illicit fuel activities
<b>Area of cooperation:</b>	◆ Incentive to combat illicit fuel activities as well as to protect public safety
<b>Customs obligations under the partnership programme:</b>	◆ To collect information and combat illicit fuel activities
<b>Business obligations under the partnership programme:</b>	◆ To finance rewards for informers who provide significant information leading to seizure and forfeiture of illicit fuel and conviction of persons involved
<b>Key achievement:</b>	◆ Successful interdiction of contrabands ◆ Protection of revenue and public safety
<b>Related publication/reference material:</b>	---

## 6th programme

<b>Name of programme:</b>	Watch-Out Programme
<b>Year of establishment:</b>	2002
<b>Business promoted by the programme:</b>	To promote and support efficiency in Customs controls and trade facilitation
<b>Signing authority:</b>	<p><b>For Customs:</b> Customs &amp; Excise Department of the Hong Kong Special Administrative Region</p> <p><b>For Business:</b> Three cargo terminal operators and 15 cross-boundary transportation associations / companies</p>
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation oriented</li> <li>◆ Enforcement oriented</li> </ul>
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation of cargo movements</li> <li>◆ Prevention and detection of smuggling and other Customs offences</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Intelligence exchange</li> <li>◆ Information exchange</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To appoint designated staff for establishing effective communication and consultation channel</li> <li>◆ To provide training and guidance to staff of business partners on Customs procedures</li> <li>◆ To cooperate and apply risk management in Customs procedures pertaining to cargo handling, delivery and clearance with a view to detecting and preventing smuggling and other Customs offences</li> </ul>

<p><b>Business obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To designate contact points with Customs and provide Customs with their contact details</li> <li>◆ To notify Customs upon discovery of any suspicious cargo shipments which appear to constitute a Customs offence</li> <li>◆ To exchange information and transfer cargo data and Customs instruction in advance to the arrival of cargo shipments so as to facilitate the Customs clearance procedures</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contrabands</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<p><b>Related publication/reference material:</b></p>	<p>---</p>

## 7th programme

<b>Name of programme:</b>	Anti-piracy Reward Scheme
<b>Year of establishment:</b>	1998
<b>Business promoted by the programme:</b>	To combat copyright piracy activities
<b>Signing authority:</b>	<p><b>For Customs:</b> Customs &amp; Excise Department of the Hong Kong Special Administrative Region</p> <p><b>For Business (for the year 2004):</b> Major copyright organizations:-</p> <ul style="list-style-type: none"> <li>◆ International Federation of the Phonographic Industry (Hong Kong Group) Limited</li> <li>◆ Motion Picture Association</li> <li>◆ Motion Picture Industry Association</li> <li>◆ Business Software Alliance</li> <li>◆ Entertainment Software Association</li> <li>◆ Hong Kong Optical Disc Manufacturers Association</li> <li>◆ Sony Computer Entertainment Inc.</li> </ul>
<b>Format:</b>	◆ Agreement (to be signed on a yearly basis)
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-smuggling of pirated optical discs</li> <li>◆ Combat copyright piracy activities</li> </ul>
<b>Area of cooperation:</b>	◆ Incentive to combat copyright piracy activities
<b>Customs obligations under the partnership programme:</b>	◆ To collect information and combat copyright piracy activities
<b>Business obligations under the partnership programme:</b>	◆ To finance rewards for informers who provide significant information leading to seizure and forfeiture of copyright piracy and conviction of persons involved
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Successful interdiction of contrabands</li> <li>◆ Protection of intellectual property rights</li> </ul>

<b>Related publication/reference material:</b>	---
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## 8th programme

<b>Name of programme:</b>	Reward Scheme to Combat Illegal Use of Software in Business
<b>Year of establishment:</b>	2002
<b>Business promoted by the programme:</b>	To combat the use of pirated software in business
<b>Signing authority:</b>	<b>For Customs:</b> Customs & Excise Department of the Hong Kong Special Administrative Region
	<b>For Business:</b> Business Software Alliance (BSA)
<b>Format:</b>	◆ Agreement (the agreement will be terminated automatically when the balance of the fund is exhausted)
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Combat pirated software in business
<b>Area of cooperation:</b>	◆ Incentive to combat pirated software in business
<b>Customs obligations under the partnership programme:</b>	◆ To collect information and combat pirated software in business
<b>Business obligations under the partnership programme:</b>	◆ To finance rewards of \$5,000 for informers who provide significant information on the use of pirated software in business leading to seizures of at least 8* computers installed with pirated software in the company and conviction of persons involved  *reduced to 5 computers in November 2004.
<b>Key achievement:</b>	◆ Successful interdiction of contraband ◆ Protection of intellectual property rights
<b>Related publication/reference material:</b>	---

## 9th programme

<b>Name of programme:</b>	Reward Scheme to Combat Counterfeit and Trade Mark Infringed Pharmaceutical Products
<b>Year of establishment:</b>	2003
<b>Business promoted by the programme:</b>	To combat counterfeit and trade mark infringed pharmaceutical products
<b>Signing authority:</b>	<b>For Customs:</b> Customs & Excise Department of the Hong Kong Special Administrative Region
	<b>For Business:</b> The Hong Kong Association of the Pharmaceutical Industry
<b>Format:</b>	◆ Agreement (to be signed on a yearly basis)
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti-smuggling ◆ Combat counterfeit and trade mark infringed pharmaceutical products
<b>Area of cooperation:</b>	◆ Incentive to combat counterfeit and trade mark infringed pharmaceutical products
<b>Customs obligations under the partnership programme:</b>	◆ To collect information and combat counterfeit and trade mark infringed pharmaceutical products
<b>Business obligations under the partnership programme:</b>	◆ To finance rewards of a maximum of \$10,000 for informers who provide significant information leading to seizure and forfeiture of counterfeit and trade mark infringed pharmaceutical products and formal charging against any person/company under the Trade Descriptions Ordinance
<b>Key achievement:</b>	◆ Successful interdiction of contrabands ◆ Protection of intellectual property rights
<b>Related publication/reference material:</b>	---

### 10th programme

<b>Name of programme:</b>	Implementation of Unified Road Cargo Manifest
<b>Year of establishment:</b>	2004 (Formal implementation on 1.1.2005)
<b>Business promoted by the programme:</b>	To enhance the efficiency of cross-boundary transport industry by way of compiling one set instead of two sets of road cargo manifests for submission to both Customs administrations
<b>Signing authority:</b>	<b>For Customs:</b>
	<ul style="list-style-type: none"> <li>◆ Customs &amp; Excise Department of the Hong Kong Special Administrative Region</li> <li>◆ Customs General Administration of the People's Republic of China</li> </ul>
	<b>For Business:</b> Cross-boundary transport industry
<b>Format:</b>	Arrangement on mutual cooperation
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Customs clearance
<b>Customs obligations under the partnership programme:</b>	◆ To prescribe the cargo information that shall be provided/recorded in the unified road cargo manifest
<b>Business obligations under the partnership programme:</b>	◆ To submit the unified road cargo manifest to both Customs administrations for clearance on a cooperation basis
<b>Key achievement:</b>	◆ Improvement of Customs' facilitation to trade
<b>Related publication/reference material:</b>	◆ Website <a href="http://www.customs.gov.hk/chi/new_road_manifest_c.html">http://www.customs.gov.hk/chi/new_road_manifest_c.html</a> (Chinese version available only)

## 11th programme

<b>Name of programme:</b>	Release Goods Before Duty Payment Scheme
<b>Year of establishment:</b>	2004
<b>Business promoted by the programme:</b>	To provide additional facility for payment of duty on imported dutiable commodities at designated Air Cargo Terminals
<b>Signing authority:</b>	<b>For Customs:</b> Customs & Excise Department of the Hong Kong Special Administrative Region
	<b>For Business:</b> 3 express cargo operators: <ul style="list-style-type: none"> <li>◆ DHL Aviation (Hong Kong) Limited</li> <li>◆ TNT Express Worldwide (HK) Ltd</li> <li>◆ Federal Express Pacific, Incorporation</li> </ul>
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ On-line payment of duties and fees</li> </ul>
<b>Customs obligations under the partnership programme:</b>	◆ To allow deferred duty payment of duty on imported dutiable commodities under the scheme
<b>Business obligations under the partnership programme:</b>	◆ To provide security bond (in the form of cash or bank guarantee) as defined by the Commissioner of Customs & Excise
<b>Key achievement:</b>	◆ Improvement of Customs' facilitation to trade
<b>Related publication/reference material:</b>	---

## 12th programme

<b>Name of programme:</b>	Reward Scheme to Combat Illegal Photocopying of Books
<b>Year of establishment:</b>	2005
<b>Business promoted by the programme:</b>	To combat illegal photocopying of books
<b>Signing authority:</b>	<b>For Customs:</b> Customs & Excise Department of the Hong Kong Special Administrative Region
	<b>For Business:</b> The Hong Kong Reprographic Rights Licensing Society
<b>Format:</b>	◆ Agreement (to be signed on a yearly basis)
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Combat illegal photocopying activities of books
<b>Area of cooperation:</b>	◆ Incentive to combat illegal photocopying of books
<b>Customs obligations under the partnership programme:</b>	◆ To collect information and combat illegal photocopying of books
<b>Business obligations under the partnership programme:</b>	◆ To finance rewards of a maximum of \$20,000 for informers who provide significant information leading to the arrest of any person and seizure of certain quantity of copying machines and illegal photocopies of books of publishers participating in the Scheme
<b>Key achievement:</b>	◆ Deterrent effort against illegal photocopying activities ◆ Protection of intellectual property rights
<b>Related publication/reference material:</b>	---

### 13th programme

<b>Name of programme:</b>	E-auctioning with Integrity Scheme
<b>Year of establishment:</b>	2005
<b>Business promoted by the programme:</b>	To promote integrity in online auction trade and protect the interests of intellectual property rights (IPR) owners and consumers
<b>Signing authority:</b>	<b>For Customs:</b> Customs & Excise Department of the Hong Kong Special Administrative Region
	<b>For Business:</b> ◆ 4 local auction site operators and 13 organizations of the IPR industry
<b>Format:</b>	◆ Cooperation scheme
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ To fight against piracy and counterfeiting activities at Internet auction sites
<b>Area of cooperation:</b>	◆ Monitoring, reporting and removal of auction listings suspected to involve IPR infringing products
<b>Customs obligations under the partnership programme:</b>	◆ To provide a platform of communication between IPR owners and auction site operators through the IPR Protection Alliance website
	◆ Coordination of the Scheme
<b>Business obligations under the partnership programme:</b>	◆ For IPR owners: to report auction listings suspected to involve IPR infringing products
	◆ For auction site operators: to remove those auction listings upon receiving reports from IPR owners
<b>Key achievement:</b>	◆ To protect the interests of IPR owners and consumers ◆ To eliminate small-scale infringing activities so that Customs officers can direct more resources to deal with internet piracy and counterfeiting crimes

	involving syndicated activities or of a more serious nature
<b>Related publication/reference material:</b>	---

### 14th programme

<b>Name of programme:</b>	Jewellery Industry Integrity Campaign
<b>Year of establishment:</b>	2005
<b>Business promoted by the programme:</b>	To promote integrity in sale of jewellery
<b>Signing authority:</b>	<b>For Customs:</b> Customs & Excise Department of the Hong Kong Special Administrative Region
	<b>For Business:</b> <ul style="list-style-type: none"> <li>◆ 8 major trade and academic associations in the jewellery industry</li> <li>◆ Consumer Council</li> </ul>
<b>Format:</b>	◆ Cooperation scheme
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ To build up a self-regulating mechanism among the industry players through the adoption of clear trade descriptions in jade and diamond retailing activities
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Common industry standards</li> <li>◆ Intelligence exchange</li> <li>◆ Expertise in seizure identification</li> <li>◆ Publicity and public education</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To handle complaints on suspected counterfeit diamond and jade products</li> <li>◆ To conduct relevant criminal investigation and the ensuing prosecution</li> <li>◆ To provide information about IPR protection and enforcement procedure to the industry</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To implement and promote the relevant self regulatory practice among the industry, particularly to members of the associations</li> <li>◆ To provide technical information and expert knowledge about the industry</li> </ul>

	<p>products and assist Customs in identifying counterfeits</p> <ul style="list-style-type: none"> <li>◆ To give laboratory testing certificates and assist prosecution by testifying in court</li> <li>◆ To provide information about fake products discovered in the course of product testing</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ To sustain the image of Hong Kong as a shopping paradise and a city of no-fakes through the joint effort of Hong Kong Customs, the jewellery industry and the Consumer Council</li> </ul>
<b>Related publication/reference material:</b>	---

# Indonesia

**Total number of programmes implemented by Indonesian Customs & Excise: 6**

*For details of the programmes, please contact:*

*Mr Irwan Ridwan*

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## 1st programme

<b>Name of programme:</b>	(i) MOU between Customs & the Association of Indonesian Freight & Forwarder (GAFEKSI) (ii) MOU between Customs & the Association of Indonesian Consignment (ASPERINDO) (iii) MOU between Customs & the Association of Indonesian Importer (GINSI)
<b>Year of establishment:</b>	1994, 1995 and 1999
<b>Business promoted by the programme:</b>	Improve cooperation, professionalism and communication
<b>Signing authority:</b>	<b>For Customs:</b> Director General  <b>For Business:</b> (i) Chairman of GAFEKSI (1994) (ii) Chairman of ASPERINDO (1995) (iii) Chairman of Central Board of GINSI (1999)  (Remarks: figure in bracket denotes the year the industry joined the programme)
<b>Format:</b>	◆ Memorandum of Understanding

<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Enforcement oriented</li> <li>◆ Facilitation oriented</li> </ul>
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-smuggling</li> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> <li>◆ Integrity</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Information exchange</li> <li>◆ Staff integrity</li> <li>◆ Cross training</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To improve cooperation in the above mentioned areas</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To improve cooperation in the above mentioned areas</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Copy of MOU</li> </ul>

## 2nd programme

<b>Name of programme:</b>	MOU between Customs & PT. Superintending Company of Indonesia (SUCOFINDO)
<b>Year of establishment:</b>	1997
<b>Business promoted by the programme:</b>	Information exchange, coordination and consultation, using electronic data, laboratory and expert
<b>Signing authority:</b>	<b>For Customs:</b> Director General
	<b>For Business:</b> CEO of SUCOFINDO
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Anti-smuggling ◆ Facilitation of Customs clearance ◆ Protection of revenue ◆ Integrity
<b>Area of cooperation:</b>	◆ Customs clearance ◆ Information exchange ◆ Information technology
<b>Customs obligations under the partnership programme:</b>	◆ To improve cooperation in the above mentioned areas
<b>Business obligations under the partnership programme:</b>	◆ To improve cooperation in the above mentioned areas
<b>Key achievement:</b>	◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	◆ Copy of MOU

### 3rd programme

<b>Name of programme:</b>	The Application & Utilization of ATA Carnet in Indonesia
<b>Year of establishment:</b>	1997
<b>Business promoted by the programme:</b>	To support the development and application of facilities of ATA Carnet
<b>Signing authority:</b>	<b>For Customs:</b> Director General
	<b>For Business:</b> Board of Executive of Indonesian Chamber of Commerce & Industry
<b>Format:</b>	◆ Agreement
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Procedural propriety ◆ Customs clearance
<b>Customs obligations under the partnership programme:</b>	◆ To administer and implement the signing of ATA Carnet ◆ To arrange programme for the preparation and implementation of ATA Carnet
<b>Business obligations under the partnership programme:</b>	◆ To set up an organization ATA Carnet within KADIN ◆ To implement, educate and train personnel on ATA Carnet
<b>Key achievement:</b>	◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	◆ Copy of Agreement

### 4th programme

<b>Name of programme:</b>	Online Payment
<b>Year of establishment:</b>	2003
<b>Business promoted by the programme:</b>	Improvement of trade facilitation, simplification of payment procedures, paperless transaction
<b>Signing authority:</b>	<b>For Customs:</b> Director General
	<b>For Business:</b> Directors of Banks
<b>Format:</b>	◆ Memorandum of understanding
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
	◆ Online payment
<b>Area of cooperation:</b>	◆ Intelligence
<b>Customs obligations under the partnership programme:</b>	◆ To simplify payment procedures
<b>Business obligations under the partnership programme:</b>	◆ To facilitate online payment
<b>Key achievement:</b>	◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	◆ Copy of memorandum of understanding

### 5th programme

<b>Name of programme:</b>	Cooperation and Information Exchange against Money Laundering
<b>Year of establishment:</b>	2003
<b>Business promoted by the programme:</b>	Improving law compliance by business sector
<b>Signing authority:</b>	<b>For Customs:</b> Director General
	<b>For Business:</b> Head of Report and Analysis of Financial Transaction Center
<b>Format:</b>	◆ Memorandum of understanding
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti money laundering
<b>Area of cooperation:</b>	◆ Information technology
<b>Customs obligations under the partnership programme:</b>	◆ To exchange information
<b>Business obligations under the partnership programme:</b>	◆ To exchange information
<b>Key achievement:</b>	◆ Improvement of law compliance by business sector
<b>Related publication/reference material:</b>	◆ Copy of memorandum of understanding

## 6th programme

<b>Name of programme:</b>	Implementation of EDI system for Exporter and Customs Broker
<b>Year of establishment:</b>	2004
<b>Business promoted by the programme:</b>	<ul style="list-style-type: none"> <li>◆ Improving law compliance by business sector</li> <li>◆ Paperless trading</li> </ul>
<b>Signing authority:</b>	<b>For Customs:</b> Head of Region Offices
	<b>For Business:</b> Director
<b>Format:</b>	◆ Memorandum of understanding
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Paperless release</li> <li>◆ On-line payment of duties and fees</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To improve trade facilitation</li> <li>◆ To provide EDI system for submitting export declaration</li> <li>◆ To provide software and training</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To submit export declaration by using DEI system</li> <li>◆ To provide hardware and human resources</li> </ul>
<b>Key achievement:</b>	◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	◆ Copy of memorandum of understanding

# Japan

## Total number of programmes implemented by Japan Customs and Tariff Bureau: 5

*For details of the programmes, please contact:*

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Cooperation*

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### 1st programme

<b>Name of programme:</b>	MOU/Agreement regarding Anti-narcotics and Anti-firearms
<b>Year of establishment:</b>	1992
<b>Business promoted by the programme:</b>	Forwarders, importers/exporters, customs brokers, warehousing, travel agents, etc.
<b>Signing authority:</b>	<b>For Customs:</b> Customs and Tariff Bureau, Regional Customs
	<b>For Business:</b> 37 Groups
<b>Format:</b>	<ul style="list-style-type: none"> <li>◆ Memorandum of Understanding</li> <li>◆ Agreement</li> </ul>
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Enforcement oriented</li> </ul>
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-narcotics</li> <li>◆ Anti-firearms</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Personnel security</li> <li>◆ Procedural propriety</li> <li>◆ Information exchange</li> <li>◆ Staff integrity</li> <li>◆ Cross training</li> </ul>

<p><b>Customs obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To provide business with advice on how to respond to findings of actual and possible smuggling</li> <li>◆ To contribute to the maintenance of business ethics by providing lectures aimed at raising awareness regarding the impact of illicit drugs and firearms smuggling on public security</li> </ul>
<p><b>Business obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To take appropriate security measures against ships, crew members, and consignments so as to prevent illicit drugs and firearms from being smuggled to the extent possible under their realm of responsibility</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> </ul>
<p><b>Related publication/reference material:</b></p>	<p>--</p>

## 2nd programme

<b>Name of programme:</b>	Meeting to exchange views with hozei associations
<b>Year of establishment:</b>	
<b>Business promoted by the programme:</b>	Hozei associations
<b>Signing authority:</b>	<b>For Customs:</b>
	<b>For Business:</b>
<b>Format:</b>	◆ Meeting
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of related associations' knowledge concerning hozei system</li> <li>◆ Exchange of views on hozei system</li> </ul>
<b>Theme:</b>	◆ Hozei system
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Management of hozei system</li> <li>◆ Exchange of views on hozei system</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To explain the revision of hozei system</li> <li>◆ To take into account the requests from hozei associations</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To understand accurately and comply with hozei system</li> <li>◆ To report the violations to Customs immediately after finding cases</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Enhancement to implement the smooth Customs procedures</li> <li>◆ Enhancement of the compliance with the law</li> <li>◆ Enhancement of the cooperation between Customs and hozei associations</li> </ul>
<b>Related publication/reference material:</b>	◆ Customs Bulletin

Reference: the term "hozei" means the circumstances where the customs duty and tax are not levied on goods. Areas where goods can be treated in this manner, "hozei", are called "hozei" areas. Imported goods are under the Customs control if they are placed in the "hozei" area; in such cases an importer does not have to submit any bond to the customs.

### 3rd programme

<b>Name of programme:</b>	Meeting to exchange views with intellectual property right (IPR) holders, etc.
<b>Year of establishment:</b>	
<b>Business promoted by the programme:</b>	IPR holders, etc.
<b>Signing authority:</b>	<b>For Customs:</b>
	<b>For Business:</b>
<b>Format:</b>	◆ Meeting
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Informing of knowledge concerning customs system to IPR holders, etc.</li> <li>◆ Exchange of views on customs system concerning IPR enforcement</li> </ul>
<b>Theme:</b>	◆ Customs procedures concerning IPR
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Management of customs system concerning IPR</li> <li>◆ Exchange of views on customs system concerning IPR holders</li> <li>◆ Joint work such as campaign to get rid of imitations</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To explain the revision of customs system concerning IPR</li> <li>◆ Precise enforcement based on provided information</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To understand accurately and comply with customs system concerning IPR</li> <li>◆ To provide information concerning IPR infringing/infringed goods to Customs</li> <li>◆ To utilize system of application for import suspension</li> <li>◆ To be active personally without rest on their rights</li> </ul>

<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Enhancement to implement the smooth Customs procedures</li> <li>◆ Enhancement of the compliance with the law</li> <li>◆ Enhancement of the cooperation between Customs and related associations</li> <li>◆ Enhancement to utilize system of application for import suspension</li> <li>◆ Education to the nation</li> <li>◆ Ripple effect on the other IPR holders</li> <li>◆ Deterrent effect to traders handling goods infringing IPR</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Customs Bulletin</li> </ul>

#### 4th programme

<b>Name of programme:</b>	Meeting to exchange views with customs brokers
<b>Year of establishment:</b>	
<b>Business promoted by the programme:</b>	Customs brokers
<b>Signing authority:</b>	<b>For Customs:</b>
	<b>For Business:</b>
<b>Format:</b>	◆ Meeting
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of related associations' knowledge concerning customs procedures such as customs clearance</li> <li>◆ Exchange of views on customs procedures such as customs clearance</li> </ul>
<b>Theme:</b>	◆ Customs procedures such as customs clearance
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Management of the customs procedures such as customs clearance</li> <li>◆ Exchange of views on the customs procedures such as customs clearance</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To explain the revision of customs procedures such as customs clearance</li> <li>◆ To take into account the requests from customs brokers</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To understand accurately and comply with customs procedures such as customs clearance</li> <li>◆ To report the violations to Customs immediately after finding cases</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Enhancement to implement the smooth customs procedures</li> <li>◆ Enhancement of the compliance with the law</li> <li>◆ Enhancement of the cooperation between Customs and customs brokers</li> </ul>

<b>Related publication/reference material:</b>	<ul style="list-style-type: none"><li>◆ Customs Bulletin</li><li>◆ Customs website</li></ul>
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### 5th programme

<b>Name of programme:</b>	Meeting to exchange views with shipping companies and airlines, etc.
<b>Year of establishment:</b>	
<b>Business promoted by the programme:</b>	Shipping companies and airlines, etc.
<b>Signing authority:</b>	<b>For Customs:</b>
	<b>For Business:</b>
<b>Format:</b>	◆ Meeting
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of related associations' knowledge of customs procedures concerning shipping companies and airlines, etc.</li> <li>◆ Exchange of views on customs procedures concerning shipping companies and airlines, etc.</li> </ul>
<b>Theme:</b>	◆ Customs procedures concerning shipping companies and airlines, etc.
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Management of customs procedures concerning shipping companies and airlines, etc.</li> <li>◆ Exchange of views on customs procedures concerning shipping companies and airlines, etc.</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To explain the revision of customs procedures concerning shipping companies and airlines, etc.</li> <li>◆ To take into account the requests from shipping companies and airlines, etc.</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To understand accurately and comply with customs procedures concerning shipping companies and airlines, etc.</li> <li>◆ To report the violations to Customs immediately after finding cases</li> </ul>

<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Enhancement to implement the smooth customs procedures</li> <li>◆ Enhancement of the compliance with the law</li> <li>◆ Enhancement of the cooperation between Customs, and shipping companies and airlines, etc.</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Customs Bulletin</li> </ul>

# Korea

## Total number of programmes implemented by Korea Customs Service: 3

*For details of the programmes, please contact:*

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*Telephone No.: 82 042 481 7961*

### 1st programme

<b>Name of programme:</b>	The MOU between Customs and express consignment companies on the prompt clearance of express consignment goods and the prevention of illegal trade
<b>Year of establishment:</b>	1996
<b>Business promoted by the programme:</b>	<ul style="list-style-type: none"> <li>◆ Prompt clearance of express consignment goods</li> <li>◆ Prevention of smuggling</li> </ul>
<b>Signing authority:</b>	<b>For Customs:</b> Customs collector (Kimpo & Incheon)
	<b>For Business:</b> Express consignment companies (registered by Customs collector)
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Enforcement oriented
	◆ Facilitation oriented
<b>Theme:</b>	◆ Anti-narcotics
	◆ Anti-smuggling
	◆ Facilitation of Customs clearance
	◆ Protection of revenue
	◆ Protection of intellectual property rights
	◆ Protection of endangered species

<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To exempt physical inspection by Customs (except for selective inspection)</li> <li>◆ To educate and offer documents about the modus operandi of smuggling and inspection methods</li> <li>◆ To standby a professional team on clearance barrier in the clearance area</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide the clearance area for controlling the express consignment goods</li> <li>◆ To provide the information about narcotics, smuggling and anti-safety goods</li> <li>◆ To operate X-ray instruments and interpretation service</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of law compliance by business sector</li> </ul>
<b>Related publication/reference material:</b>	--

## 2nd programme

<b>Name of programme:</b>	Customs Conference for Foreign Business
<b>Year of establishment:</b>	1998
<b>Business promoted by the programme:</b>	Foreign companies
<b>Participating party:</b>	<b>For Customs:</b> Commissioner
	<b>For Business:</b> Foreign companies (domestic and foreign companies which have been invested by foreigners)
<b>Format:</b>	◆ Customer Liaison Group
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Customs clearance ◆ Paperless release
<b>Customs obligations under the partnership programme:</b>	◆ To improve environment for foreign investment ◆ To support for clearance of import/export goods ◆ To strengthen cooperation with related parties to tackle difficulties
<b>Business obligations under the partnership programme:</b>	◆ To enhance foreign investment
<b>Key achievement:</b>	◆ Improvement of communication with the trade ◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	◆ Printed publication “Customs Conference for Foreign Business”

### 3rd programme

<b>Name of programme:</b>	The cooperation programme with honest import company (Green declaration company)
<b>Year of establishment:</b>	2000
<b>Business promoted by the programme:</b>	Reduction of transaction cost by prompt clearance
<b>Signing authority:</b>	<b>For Customs:</b> Customs collector (Seoul, Busan, Incheon, Gwangju & Daegu)
	<b>For Business:</b> Presidents of 18 import companies
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Procedural propriety ◆ Customs clearance ◆ Risk management
<b>Customs obligations under the partnership programme:</b>	◆ To reduce the rate of cargo selectivity inspection ◆ To exempt the on-site audit ◆ To make the company get a prompt clearance ◆ To make the company use the credit security
<b>Business obligations under the partnership programme:</b>	◆ To declare the import/export sheet exactly ◆ To observe the Customs law and regulations voluntarily
<b>Key achievement:</b>	◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	--

# Malaysia

## Total number of programmes implemented by Royal Malaysian Customs: 2

*For details of the programme, please contact:*

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### 1st programme

<b>Name of programme:</b>	Customs-Private Sector Consultative Panel
<b>Year of establishment:</b>	1988
<b>Business promoted by the programme:</b>	Customs facilitation and private sectors compliance to the legislations
<b>Signing authority:</b>	<p><b>For Customs:</b> Director-General of Customs</p> <p><b>For Business:</b> (i) Malaysian International Chamber of Commerce (ii) Air Freight Association of Malaysia (iii) Freight Forwarders Association</p>
<b>Format:</b>	◆ Customs Notices to Customs officers and private sectors
<b>Objective:</b>	<p>◆ Facilitation oriented</p> <p>◆ Compliance oriented</p>
<b>Theme:</b>	<p>◆ Facilitation of Customs clearance</p> <p>◆ Protection of revenue</p> <p>◆ Integrity</p> <p>◆ General enforcement issues</p>

<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Paperless release</li> <li>◆ On-line payment of duties and fees</li> <li>◆ Information exchange</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To clarify policy matters and new/amended procedures</li> <li>◆ To expedite Customs clearance</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To increase level of compliance</li> <li>◆ To provide suggestions for improvement of Customs services rendered</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	--

## 2nd programme

<b>Name of programme:</b>	CUSTOMS GLODEN CLIENT
<b>Year of establishment:</b>	Mid 2004
<b>Business promoted by the programme:</b>	<ol style="list-style-type: none"> <li>1. Panasonic Trading (M) Sdn. Bhd.</li> <li>2. Bridgestone Armstrong (M) Sdn. Bhd.</li> <li>3. DIC Compounds (M) Sdn. Bhd.</li> <li>4. Kenwood Electronics Technologies (M) Sdn. Bhd.</li> <li>5. Colgate-Palmolive Marketing Sdn. Bhd.</li> <li>6. IKEA Handel Sdn. Bhd.</li> <li>7. Panasonic Electronic devices (M) Sdn. Bhd.</li> <li>8. Funai Electric (M) Sdn. Bhd.</li> <li>9. L'Oreal Malaysia Sdn. Bhd.</li> </ol>
<b>Signing authority:</b>	<b>For Customs:</b> Deputy Director General of Customs
	<b>For Business:</b> CEO of Companies
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> <li>◆ Integrity</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Personnel security</li> <li>◆ Post shipment audit</li> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ On-line payment of duties and fees</li> <li>◆ Risk management</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To release imported, exported and transshipment goods through green lane with minimum data requirement</li> <li>◆ To move goods to License Manufacturing Warehouse (LMW), public and private bonded warehouse through self-accounting system</li> <li>◆ To provide drawback facility which is</li> </ul>

	<p>based on self accounting, provided that auditing mechanism is done periodically</p> <ul style="list-style-type: none"> <li>◆ To allow deferred payment of duty within the specified period agreed by both parties</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To prepare Consolidated Statement within the specified period.</li> <li>◆ To pay duty through Electronic Fund Transfer (EFT)</li> <li>◆ To comply with the Generally Accepted Accounting Principle</li> <li>◆ To clear from Customs offences</li> <li>◆ To provide security for securing default payment</li> <li>◆ To comply with other conditions set forth for approval of application</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs' facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Website ( <a href="http://www.customs.gov.my">www.customs.gov.my</a> )</li> <li>◆ Brochures</li> </ul>

# Mexico

## Total number of programmes implemented by Administration General of Customs: 2

*For details of the programme, please contact:*

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*Telephone No.: 52 55 9157 3381*

### 1st programme

<b>Name of programme:</b>	Co-operation Agreement on Internet Trade
<b>Year of establishment:</b>	2000 - 2001
<b>Business promoted by the programme:</b>	<ul style="list-style-type: none"> <li>(i) Industrial and Textile Chambers</li> <li>(ii) Sugar Industry</li> <li>(iii) Electric and Electronic Industries</li> <li>(iv) Pharmaceutical and pharma-chemical</li> <li>(v) Leather Articles Industry</li> <li>(vi) Toy Industry</li> <li>(vii) Dairy Products Industry</li> <li>(viii) Wines and Liquors Industry</li> <li>(ix) Scholar Articles Industry</li> <li>(x) Locks and Padlocks Industry</li> <li>(xi) Chocolates, Candies and Similar Industry</li> <li>(xii) Canned Food Industry</li> <li>(xiii) Corn Derivatives</li> <li>(xiv) Lighters Industry</li> <li>(xv) Tools Industry</li> <li>(xvi) Lard and Grease Industry</li> <li>(xvii) Home Cleaning Products Industry</li> <li>(xviii) Coffee Industry</li> <li>(xix) Meat and Poultry Disposals Industry</li> <li>(xx) Meat and Bovine Disposals Industry</li> </ul>

	<ul style="list-style-type: none"> <li>(xxi) Meat and Pig Disposals Industry</li> <li>(xxii) Glass Industry</li> <li>(xxiii) Chemical Industry</li> <li>(xxiv) Wear Accessories Industry</li> <li>(xxv) Steel Industry</li> <li>(xxvi) Aluminum Industry</li> <li>(xxvii) Bicycle Industry</li> <li>(xxviii) Shoe Industry</li> <li>(xxix) Matches Industry</li> <li>(xxx) Beer Industry</li> <li>(xxxi) Cinematography Industry</li> <li>(xxxii) Metallic Packing Industry</li> <li>(xxxiii) Flour Industry</li> <li>(xxxiv) Oilcloth Industry</li> <li>(xxxv) Medical Industry</li> <li>(xxxvi) Metallurgical Industry</li> <li>(xxxvii) Diapers Industry</li> <li>(xxxviii) Paper and Cardboard Industry</li> <li>(xxxix) Natural Pigment Industry</li> <li>(xl) Sodas and Carbonated Water Industry</li> <li>(xli) Wood Industry</li> <li>(xlii) Furniture Industry</li> </ul>
<b>Signing authority:</b>	<p><b>For Customs:</b> Tax Administration Service/Administration General of Customs</p>
	<p><b>For Business:</b></p> <ul style="list-style-type: none"> <li>(i) Business Coordination Council (2000)</li> <li>(ii) National Chamber of Sugar and Alcohol Industries (2000)</li> <li>(iii) Transformation Industry Chamber of Nuevo Leon State (2001)</li> <li>(iv) Manufacturers of Leather, Trip and Synthetic Articles (2000)</li> <li>(v) Mexican Association of Toy Industry (2000)</li> <li>(vi) National Association of Dairy Livestock Farmers (2000)</li> </ul>

	(vii) Manufacturers of Wines and Liquors (2000)
	(viii) Industrial Chamber of Steel and Iron (2000)
	(ix) Mexican Institute of Aluminum (2000)
	(x) National Association of Bicycle Manufacturers (2000)
	(xi) National Association of Coffee Industry (2000)
	(xii) National Association of Shoe Industry Suppliers (2001)
	(xiii) National Association of Forge, Locks and Padlocks Industrials (2000)
	(xiv) National Agricultural Council (2000)
	(xv) National Chamber of Match Industry (2000)
	(xvi) National Chamber of Beer and Malt Industry (2000)
	(xvii) National Association of Chocolates, Candies and Similar Industry (2000)
	(xviii) Cigarettes Manufacturers (2000)
	(xix) National Chamber of Cinematographic Industry (2000)
	(xx) National Chamber of Canned Food Industry (2000)
	(xxi) National Chamber of Industrialized Corn (2000)
	(xxii) Manufacturers of Office Articles (2000)
	(xxiii) National Chamber of Metallic Containers Manufacturers (2001)
	(xxiv) Industry Chamber of Flour of the Federal District and Mexican State (2000)
	(xxv) Tools Manufacturers (2000)
	(xxvi) National Council of Medical Industry (2000)
	(xxvii) National Council of Oilcloth Industry (2000)

	<p>(xxviii) National Association of Chemical Industry (2000)</p> <p>(xxix) National Association of Oils and Lard Industrials (2000)</p> <p>(xxx) Coordinator Council of Furniture Industry (2000)</p> <p>(xxxi) Mexican Association of Diapers and Similar (2000)</p> <p>(xxxii) Chamber of Paper Industries (2000)</p> <p>(xxxiii) National Association of Natural Pigment Manufacturers (2000)</p> <p>(xxxiv) National Association of Carbonated Water and Soda Manufacturers (2000)</p> <p>(xxxv) National Association of Wood Boards Industry (2000)</p> <p>(xxxvi) Wood Industry Coordination Council (2000)</p> <p>(Remarks: figure in bracket denotes the year the industry joined the programme)</p>
<b>Format:</b>	◆ Agreement
<b>Objective:</b>	Verifying sensible goods in importation
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-smuggling</li> <li>◆ Protection of revenue</li> <li>◆ Training</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Cross training</li> </ul>
<b>Customs obligations under the partnership programme:</b>	◆ To provide the necessary tools and equipment for training and efficient goods inspection

<p><b>Business obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To provide the necessary training by supplying the specialized technical personnel in each sector of the international trade</li> <li>◆ To analyze the level of equipment at different ports of entry and recommend the acquisition of the essential equipment for a good import-export operation</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Improvement of law compliance by business sector</li> </ul>
<p><b>Related publication/reference material:</b></p>	<p>--</p>

## 2nd programme

<b>Name of programme:</b>	Experts of Footwear Sector in Customs
<b>Year of establishment:</b>	2004
<b>Business promoted by the programme:</b>	Footwear Sector
<b>Participating party:</b>	<b>For Customs:</b> Administration General of Customs
	<b>For Business:</b> Footwear Sector
<b>Format:</b>	◆ Agreement
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti-smuggling
<b>Area of cooperation:</b>	◆ Customs clearance
<b>Customs obligations under the partnership programme:</b>	◆ To apply Customs Clearance Guidelines by experts of Footwear Sector
<b>Business obligations under the partnership programme:</b>	--
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offence</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of law compliance by business sector</li> </ul>
<b>Related publication/reference material:</b>	◆ Internal Report (Tax Administration Service / Administration General of Customs)

# New Zealand

**Total number of programmes implemented by New Zealand Customs Service: 3**

*For details of the programmes, please contact:*

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## 1st programme

<b>Name of programme:</b>	Frontline Programme
<b>Year of establishment:</b>	2001
<b>Business promoted by the programme:</b>	Provide security assurance over exports & cargo moving from & through New Zealand
<b>Signing authority:</b>	<b>For Customs:</b> Designated Customs Officer
	<b>For Business:</b> Manager or similar
<b>Format:</b>	◆ Agreement
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-smuggling</li> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> <li>◆ Protection of endangered species</li> <li>◆ Integrity</li> </ul>

<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipping security</li> <li>◆ Personnel security</li> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ On-line payment of duties and fees</li> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Cross training</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide information and support to new &amp; developing businesses.</li> <li>◆ To undertake to equip Frontline partners with additional skills in the detection of illegal activities.</li> <li>◆ To break down barriers to trade by supplying accurate advice &amp; improving communication</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To cooperate with Customs to provide accurate trade information.</li> <li>◆ To use their commercial expertise to help identify unusual or suspicious activity.</li> <li>◆ To understand Customs role &amp; requirements.</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<p>New Zealand Customs Website:  <a href="http://www.customs.govt.nz">www.customs.govt.nz</a> or through New Zealand Customs Offices</p>

## 2nd programme

<b>Name of programme:</b>	Tomorrow's Cargo Logistics
<b>Year of establishment:</b>	2001
<b>Business promoted by the programme:</b>	Improvement of cargo logistics – consideration of the total supply chain
<b>Participating party:</b>	<b>For Customs:</b> National Manager, Goods Management of New Zealand Customs Service
	<b>For Business:</b> Individual Chief Executive
<b>Format:</b>	◆ Customer Liaison Group
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Enforcement oriented</li> <li>◆ Facilitation oriented</li> <li>◆ Consideration given to process improvements through the supply chain</li> </ul>
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-narcotics</li> <li>◆ Anti-smuggling</li> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> <li>◆ Protection of intellectual property rights</li> <li>◆ Protection of endangered species</li> <li>◆ Integrity</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Personnel security</li> <li>◆ Post shipment audit</li> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ Paperless release</li> <li>◆ On-line payment of duties and fees</li> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Staff integrity</li> <li>◆ Cross training</li> <li>◆ Information technology</li> </ul>

<p><b>Customs obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ “Tomorrow’s Cargo Logistics” is a sub-group of a broad Joint Industry Consultative Group that has been established between industry and Government administrations to specifically consider process improvements as a means of reducing delivery times for cargo facilitation.</li> </ul>
<p><b>Business obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ The “Tomorrow’s Cargo Logistics ” has no legal obligations. It is designed to facilitate discussion and understanding between industry and Government regarding the obligations of each and try to jointly resolve issues and introduce initiatives that can provide an overall improvement to the delivery of cargo internationally.</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<p><b>Related publication/reference material:</b></p>	<p>--</p>

### 3rd programme

<b>Name of programme:</b>	Secure Exports Partnership Scheme
<b>Year of establishment:</b>	2003
<b>Business promoted by the programme:</b>	Provide security assurance over exports and cargo moving from & through New Zealand
<b>Participating party:</b>	<b>For Customs:</b> Designated Customs Officer
	<b>For Business:</b> Manager or similar
<b>Format:</b>	◆ Agreement
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-narcotics</li> <li>◆ Anti-smuggling</li> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> <li>◆ Protection of intellectual property rights</li> <li>◆ Protection of endangered species</li> <li>◆ Integrity</li> <li>◆ Trade security</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Personnel security</li> <li>◆ Customs clearance</li> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Cross training</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide advice on security requirements</li> <li>◆ To monitor compliance with the agreed level of security</li> <li>◆ To provide security assurance to trading partners</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To secure their operations</li> <li>◆ To monitor and maintain an agreed level of security</li> </ul>

<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offence</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<p><b>Related publication/reference material:</b></p>	<p>New Zealand Customs website:  <a href="http://www.customs.govt.nz">www.customs.govt.nz</a> or through New Zealand Customs Offices</p>

# Papua New Guinea

**Total number of programmes implemented by Papua New Guinea Customs: 1**

*For details of the programme, please contact:*

*Mr Clement Taipala*

*Post Title: Assistant Commissioner Customs Enforcement*

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*Fax No.: 675 321 2169*

*Telephone No.: 675 322 6892*

<b>Name of programme:</b>	Customs Monitoring and Procedures Working Group
<b>Year of establishment:</b>	1999
<b>Business promoted by the programme:</b>	The objective of the program is for the business to help Customs improve the manner in which imports are dealt with especially in relation to invoicing.
<b>Signing authority:</b>	<p><b>For Customs:</b> Commissioner of Customs</p> <p><b>For Business:</b> President, Papua New Guinea Chamber of Commerce</p>
<b>Format:</b>	◆ It is intended that an MOU will result from this.
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Anti-smuggling</li> <li>◆ Facilitation of Customs clearance</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Post shipment audit</li> <li>◆ Procedural propriety</li> <li>◆ On-line payment of duties and fees</li> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> </ul>

<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To establish a mechanism through which the propriety of invoices and documents are verified and imports are done without breaching Customs laws</li> <li>◆ To ensure that Customs achieves a level playing field</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To supply Customs with information on any breach of which the business sector has knowledge</li> <li>◆ To assist in investigation and prosecution</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of communication with the industry for improving mutual benefit</li> </ul>
<b>Related publication/reference material:</b>	--

## Peru

### Total number of programmes implemented by Peruvian Customs: 1

<i>For details of the programme, please contact:</i>	
<i>Ms Maritza Urrutia</i>	
<i>Post Title:</i>	<i>Customs Specialist</i>
<i>Email:</i>	<i><a href="mailto:murrutia@aduanet.gob.pe">murrutia@aduanet.gob.pe</a></i>
<i>Fax No.:</i>	<i>(51 1) 465 6908</i>
<i>Telephone No.:</i>	<i>(51 1) 465 6908</i>

<b>Name of programme:</b>	Advisory Group on Customs Matters
<b>Year of establishment:</b>	2005
<b>Business promoted by the programme:</b>	The objective of the program is for trade facilitation
<b>Signing authority:</b>	<b>For Customs:</b> National Superintendence of Customs
	<b>For Business:</b> 17 foreign trade unions
<b>Format:</b>	◆ Ruling of Superintendence
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Customs clearance ◆ Cross training
<b>Customs obligations under the partnership programme:</b>	◆ To train foreign trade operators
<b>Business obligations under the partnership programme:</b>	◆ To participate in suggestions and comments for trade facilitation
<b>Key achievement:</b>	◆ Improvement of communication with the trade ◆ Improvement of Customs' facilitation to trade
<b>Related</b>	--

<b>publication/reference material:</b>	
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# Philippines

**Total number of programmes implemented by Bureau of Customs: 3**

*For details of the programmes, please contact:*

*Mr John M Simon*

*Post Title: Chief, International Affairs*

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*Fax No.: 632 527 1953*

*Telephone No.: 632 527 4508*

## 1st programme

<b>Name of programme:</b>	Review of System & Procedures for Monitoring and Control of Goods brought to the Economic Zone under PEZA (Automated Export Declaration System)
<b>Year of establishment:</b>	April 28, 2001
<b>Business promoted by the programme:</b>	Export
<b>Signing authority:</b>	<p><b>For Customs:</b> Commissioner</p> <p><b>For Business:</b> Mactan Export Processing Zone Chamber of Exporters &amp; Manufacturers (MEPZEM)</p>
<b>Format:</b>	<ul style="list-style-type: none"> <li>◆ Memorandum of Understanding</li> <li>◆ Agreement</li> </ul>
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation oriented</li> </ul>
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation of Customs clearance</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ Risk management</li> <li>◆ Information exchange</li> <li>◆ Information technology</li> </ul>

<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide latest version of ASYCUDA</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide hardware for AEDS</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Memorandum of Agreement (MOA) disseminated through Customs Memorandum Circular (CMC).</li> </ul>

## 2nd programme

<b>Name of programme:</b>	X-ray Container System Project
<b>Year of establishment:</b>	2002
<b>Business promoted by the programme:</b>	
<b>Signing authority:</b>	<b>For Customs:</b> Commissioner Titus B. Villanueva
	<b>For Business:</b> (i) EDGARDO Q. ABESAMIS, EVP for International Container Terminal Services Inc. (ii) RAMON ATAYDE SVP for Asian Terminal Services Inc.
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Anti-narcotics ◆ Anti-smuggling ◆ Facilitation of Customs clearance ◆ Protection of revenue ◆ Integrity
<b>Area of cooperation:</b>	◆ Customs clearance ◆ Risk management ◆ Intelligence ◆ Information technology
<b>Customs obligations under the partnership programme:</b>	◆ To cooperate with business partners towards the establishment of the X-ray container facility
<b>Business obligations under the partnership programme:</b>	◆ To cooperate with Customs towards the establishment of the X-ray container facility

<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Website: <a href="http://www.customs.gov.ph">www.customs.gov.ph</a></li> </ul>

### 3rd programme

<b>Name of programme:</b>	M-Governance Projects
<b>Year of establishment:</b>	2002
<b>Business promoted by the programme:</b>	
<b>Signing authority:</b>	<b>For Customs:</b> Commissioner Titus B. Villanueva
	<b>For Business:</b> President of Ylolo Telecom and Smart Money Corporation
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
	◆ Protection of revenue
<b>Area of cooperation:</b>	◆ Customs clearance
	◆ Paperless release
	◆ On-line payment of duties and fees
	◆ Information exchange
	◆ Information technology
<b>Customs obligations under the partnership programme:</b>	◆ To transmit the text message to business on computed taxes due via smart mobile communication facilities
<b>Business obligations under the partnership programme:</b>	◆ To transmit the text message to Customs on transfer of computed funds from smart money access
<b>Key achievement:</b>	◆ Improvement of communication with the trade
	◆ Improvement of law compliance by business sector
	◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	◆ Website: <a href="http://www.customs.gov.ph">www.customs.gov.ph</a>

# Singapore

**Total number of programmes implemented by Singapore Customs: 6**

<i>For details of the programmes, please contact:</i>	
	<i>Miss Ivy Chong</i>
<i>Post Title:</i>	<i>Head Research and International</i>
<i>Email:</i>	<i>CUSTOMS_International@CUSTOMS.gov.sg</i>
<i>Fax No.:</i>	<i>65 62508663</i>
<i>Telephone No.:</i>	<i>65 63552086</i>

## 1st programme

<b>Name of programme:</b>	Advance Clearance for Couriers and Express Shipment System
<b>Year of establishment:</b>	1994
<b>Business promoted by the programme:</b>	Air Express Companies
<b>Signing authority:</b>	<b>For Customs:</b> --
	<b>For Business:</b> --
<b>Format:</b>	◆ Arrangement
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Customs clearance ◆ Information technology
<b>Customs obligations under the partnership programme:</b>	◆ To review and improve the system to further facilitate clearance for express consignments
<b>Business obligations under the partnership programme:</b>	◆ To lodge declarations through the system

<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Annual Reports, Customs Newsletters and the Customs' Website contain general information on the programme.</li> </ul>

## 2nd programme

<b>Name of programme:</b>	Dialogue Sessions with Trade
<b>Year of establishment:</b>	1999
<b>Business promoted by the programme:</b>	All traders
<b>Participating party:</b>	<b>For Customs:</b> --
	<b>For Business:</b> --
<b>Format:</b>	◆ Customer Liaison Group
<b>Objective:</b>	◆ Communication and exchange of views
<b>Theme:</b>	◆ All issues pertaining to Customs operations
<b>Area of cooperation:</b>	◆ All areas pertaining to Customs operations
<b>Customs obligations under the partnership programme:</b>	◆ To meet with companies, warehouse operators, trade associations thrice every year and follow up on issues raised
<b>Business obligations under the partnership programme:</b>	◆ To participate and offer advice, and collaborate on matters arising where relevant
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	◆ Annual Reports, Customs Newsletters and the Customs' Website contain general information on the programme.

### 3rd programme

<b>Name of programme:</b>	Customs Documentation Course
<b>Year of establishment:</b>	2000
<b>Business promoted by the programme:</b>	All traders
<b>Signing authority:</b>	<b>For Customs:</b> --
	<b>For Business:</b> --
<b>Format:</b>	<ul style="list-style-type: none"> <li>◆ Training course for the trade to improve their understanding of Customs documentation and procedures for importing, exporting and transshipping goods subject to duties and GST.</li> </ul>
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Training</li> </ul>
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation of Customs clearance</li> <li>◆ Training</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Training</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To conduct training on a monthly basis</li> </ul>
<b>Business obligations under the partnership programme:</b>	--
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Annual Reports, Customs Newsletters and the Customs' Website contain general information on the programme.</li> </ul>

### 4th programme

<b>Name of programme:</b>	Customs Advisory Committee
<b>Year of establishment:</b>	2000
<b>Business promoted by the programme:</b>	All traders
<b>Signing authority:</b>	<b>For Customs:</b> --
	<b>For Business:</b> --
<b>Format:</b>	◆ Working Group
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Enforcement oriented</li> <li>◆ Facilitation oriented</li> <li>◆ Communication and exchange of views</li> </ul>
<b>Theme:</b>	◆ All issues pertaining to Customs operations
<b>Area of cooperation:</b>	◆ All areas pertaining to Customs operations
<b>Customs obligations under the partnership programme:</b>	◆ To meet twice every year and follow up on issues raised
<b>Business obligations under the partnership programme:</b>	◆ To participate and offer advice, and collaborate on matters arising where relevant
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	◆ Annual Reports, Customs Newsletters and the Customs' Website contain general information on the programme.

### 5th programme

<b>Name of programme:</b>	Customs Strategic Goods Control Course
<b>Year of establishment:</b>	2002 [The outreach course was put in place in 2002 and was enhanced/re-structured in 2004.]
<b>Business promoted by the programme:</b>	Individuals and/or companies, e.g. exporters, freight forwarders, cargo agents, carriers handling strategic goods or transfers of related software and technology
<b>Signing authority:</b>	<b>For Customs:</b> --
	<b>For Business:</b> --
<b>Format:</b>	◆ Outreach and training to the industry
<b>Objective:</b>	◆ To create awareness and enable participants to comply with the requirements of the Strategic Goods (Control) Act and its regulations, to avoid being unwittingly involved in any illicit transfers of strategic goods or military and weapons of mass destruction related technology to undesirable parties
<b>Theme:</b>	◆ Training
<b>Area of cooperation:</b>	◆ Customs clearance ◆ Training
<b>Customs obligations under the partnership programme:</b>	◆ To conduct training and create awareness of the strategic goods control system
<b>Business obligations under the partnership programme:</b>	--
<b>Key achievement:</b>	◆ Improvement of communication with the trade ◆ Improvement of law compliance by business sector ◆ Improvement of Customs facilitation to trade

<b>Related publication/reference material:</b>	<ul style="list-style-type: none"><li>◆ Website: <a href="http://www.stgc.gov.sg">www.stgc.gov.sg</a></li><li>◆ Strategic goods control brochure</li></ul>
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## 6th programme

<b>Name of programme:</b>	Approved Company Scheme
<b>Year of establishment:</b>	2003
<b>Business promoted by the programme:</b>	Companies e.g. exporters, freight forwarders, cargo agents, carriers handling strategic goods or transfers of related software and technology and which are interested to set up Internal Compliance Program and apply for bulk permits
<b>Signing authority:</b>	<b>For Customs:</b> --
	<b>For Business:</b> --
<b>Format:</b>	◆ Arrangement
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Customs clearance
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To review companies' applications and internal compliance programs</li> <li>◆ To review and improve the system/process to further facilitate clearance for strategic goods</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To maintain an effective internal compliance program</li> <li>◆ To submit monthly reports (for bulk permits)</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Website: <a href="http://www.stgc.gov.sg">www.stgc.gov.sg</a></li> <li>◆ Strategic goods control brochure</li> </ul>

# Chinese Taipei

## Total number of programmes implemented by Department of Customs Administration, MOF: 2

*For details of the programme, please contact:*

*Mr Yang Chung-Wu*

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*Telephone No.: 886 2 23228216*

### 1st programme

<b>Name of programme:</b>	Dialogue Sessions with the Trade-related Parties
<b>Year of establishment:</b>	1980
<b>Business promoted by the programme:</b>	Facilitation of Customs clearance
<b>Signing authority:</b>	<b>For Customs:</b> --
	<b>For Business:</b> --
<b>Format:</b>	◆ Meetings
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ All issues pertaining to customs operations
<b>Area of cooperation:</b>	◆ All issues pertaining to customs operations
<b>Customs obligations under the partnership programme:</b>	◆ To meet with local trade associations once or twice every year
	◆ To meet with local companies irregularly

<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To participate and offer advice on clearance to the Customs</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ --</li> </ul>

## 2nd programme

<b>Name of programme:</b>	Customs-Business Strategic Partnership
<b>Year of establishment:</b>	1999
<b>Business promoted by the programme:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation of customs clearance</li> <li>◆ Exchange of information</li> <li>◆ Prevention of smuggling</li> </ul>
<b>Signing authority:</b>	<b>For Customs:</b> Director of Customs Office
	<b>For Business:</b> President or General Manager of business sector
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Enforcement oriented</li> <li>◆ Facilitation oriented</li> </ul>
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Prevention of illicit activities</li> <li>◆ Facilitation of Customs clearance</li> <li>◆ Integrity</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Shipment security</li> <li>◆ Personnel security</li> <li>◆ Customs clearance</li> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Cross training</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To establish single window contact point</li> <li>◆ To treat intelligence confidentially</li> <li>◆ To facilitate customs clearance</li> <li>◆ To provide training courses to staff of the related parties</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To establish single window contact point</li> <li>◆ To comply with customs laws and regulations voluntarily</li> <li>◆ To notify Customs of suspicion</li> <li>◆ To prevent employees from involving in illicit activities</li> </ul>

<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Improvement of communication with the trade-related parties</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Enhancement of facilitation to international trade</li> </ul>
<p><b>Related publication/reference material:</b></p>	<ul style="list-style-type: none"> <li>◆ Information on Customs-Business Strategic Partnership is available at Directorate General of Customs website: <a href="http://wwweng.dgoc.gov.tw/">http://wwweng.dgoc.gov.tw/</a> (Chinese version)</li> </ul>

# Thailand

**Total number of programmes implemented by Thai Customs Department: 9**

*For details of the programmes, please contact:*

*Mr Narin Kalayanamit*

*Post Title: Secretary to the Department*

*Email: 103107@customs.go.th*

*Fax No.: 662 6728127*

*Telephone No.: 662 6717980*

## 1st programme

<b>Name of programme:</b>	Joint Committee between Customs and Customs Broker
<b>Year of establishment:</b>	1999
<b>Business promoted by the programme:</b>	
<b>Signing authority:</b>	<b>For Customs:</b>
	<b>For Business:</b>
<b>Format:</b>	◆ Committee
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Customs clearance
<b>Customs obligations under the partnership programme:</b>	
<b>Business obligations under the partnership programme:</b>	
<b>Key achievement:</b>	◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	--

## 2nd programme

<b>Name of programme:</b>	Committee on Improving Customs Services
<b>Year of establishment:</b>	2001
<b>Business promoted by the programme:</b>	
<b>Signing authority:</b>	<b>For Customs:</b>
	<b>For Business:</b>
<b>Format:</b>	◆ Committee
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	◆ Customs clearance
<b>Customs obligations under the partnership programme:</b>	
<b>Business obligations under the partnership programme:</b>	
<b>Key achievement:</b>	◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	--

### 3rd programme

<b>Name of programme:</b>	Working Group
<b>Year of establishment:</b>	2003
<b>Business promoted by the programme:</b>	Automotive parties
<b>Signing authority:</b>	<b>For Customs:</b> CUSTOMS STANDARD PROCEDURE AND VALUATION DIVISION
	<b>For Business:</b> THAI-AUTO PARTS MANUFACTURERS ASSOCIATION
<b>Format:</b>	◆ Working Group
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
	◆ Protection of revenue
<b>Area of cooperation:</b>	◆ Customs clearance
	◆ Risk management
	◆ Information exchange
<b>Customs obligations under the partnership programme:</b>	To discuss and conclude the mutual automotive valuation between Customs Department and importers
<b>Business obligations under the partnership programme:</b>	◆ To provide automotive information as requested ◆ To participate when the new valuation needs
<b>Key achievement:</b>	◆ Improvement of communication with the trade ◆ Improvement of Customs facilitation to trade
<b>Related publication/reference material:</b>	Customs Department's Notification

### 4th programme

<b>Name of programme:</b>	Customs Alliance Club (CAC)
<b>Year of establishment:</b>	August 2004
<b>Business promoted by the programme:</b>	Import, Export, SMEs
<b>Signing authority:</b>	<b>For Customs:</b>
	<b>For Business:</b>
<b>Format:</b>	◆ Club with selected members
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ To exchange information and recommendation</li> <li>◆ To facilitate international trade</li> <li>◆ To enhance the competitiveness of private sector</li> </ul>
<b>Theme:</b>	◆ Facilitation oriented
<b>Area of cooperation:</b>	◆ All areas in Customs work
<b>Customs obligations under the partnership programme:</b>	To provide the best services
<b>Business obligations under the partnership programme:</b>	To comply with the conditions
<b>Key achievement:</b>	◆ Increasing the cooperation between business and customs
<b>Related publication/reference material:</b>	--

### 5th programme

<b>Name of programme:</b>	Transparency-Partnership Project of the Thai Customs Department
<b>Year of establishment:</b>	2005
<b>Business promoted by the programme:</b>	<ul style="list-style-type: none"> <li>◆ Importer's companies</li> <li>◆ Exporter's companies</li> <li>◆ Shipping's companies</li> <li>◆ Customs broker's companies</li> </ul>
<b>Signing authority:</b>	<b>For Customs:</b> Director General
	<b>For Business:</b> Authorized signature officer of companies
<b>Format:</b>	◆ Memorandum of Understanding
<b>Objective:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation oriented</li> <li>◆ Integrity</li> </ul>
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation of Customs clearance</li> <li>◆ Integrity</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Staff integrity</li> </ul>
<b>Customs obligations under the partnership programme:</b>	To provide a high degree of certainty and predictability in Customs services
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To pay fee only required by laws with a receipt</li> <li>◆ To sign Memorandum of Understanding with Customs</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of Customs' facilitation to trade</li> <li>◆ Improvement of integrity</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Website (<a href="http://www.customs.go.th">www.customs.go.th</a>)</li> <li>◆ Annual report</li> <li>◆ Newsletter</li> <li>◆ Leaflets, radio advertising spots., press conference</li> </ul>

## 6th programme

<b>Name of programme:</b>	Voluntary Compliance Programme
<b>Year of establishment:</b>	2005
<b>Business promoted by the programme:</b>	Importer's – exporter's companies
<b>Signing authority:</b>	<b>For Customs:</b> Director of Post-Clearance Audit Bureau
	<b>For Business:</b> Authorized signature officer of companies
<b>Format:</b>	◆ Formal application and undertaking
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti-smuggling
	◆ Protection of revenue
<b>Area of cooperation:</b>	◆ Post shipment audit
	◆ Risk management
<b>Customs obligations under the partnership programme:</b>	To provide entrepreneurs with services on <ul style="list-style-type: none"> <li>➤ auditing</li> <li>➤ monitoring</li> <li>➤ enforcement activities</li> </ul>
<b>Business obligations under the partnership programme:</b>	To adhere to detailed requirement relating to: <ul style="list-style-type: none"> <li>➤ accounting</li> <li>➤ self –assessment</li> <li>➤ payment</li> </ul>
<b>Key achievement:</b>	◆ Improvement of law compliance by business sector
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Website (<a href="http://www.customs.go.th">www.customs.go.th</a>)</li> <li>◆ Annual report</li> <li>◆ Newsletter</li> <li>◆ Press releases, radio advertising spots</li> </ul>

## 7th programme

<b>Name of programme:</b>	Customs Broker Privileges Programme
<b>Year of establishment:</b>	2000
<b>Business promoted by the programme:</b>	Shipping's /customs broker's companies
<b>Signing authority:</b>	<b>For Customs:</b> Director of Customs Standard Procedures and Valuation Bureau
	<b>For Business:</b> Authorized signature officer of companies
<b>Format:</b>	◆ Declaration
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ Risk management</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To reduce the rate of cargo selectivity inspection</li> <li>◆ To make the company get a prompt clearance</li> </ul>
<b>Business obligations under the partnership programme:</b>	Bank quarantine requirement
<b>Key achievement:</b>	◆ Improvement of Customs' facilitation to trade
<b>Related publication/reference material:</b>	◆ Website ( <a href="http://www.customs.go.th">www.customs.go.th</a> )

### 8th programme

<b>Name of programme:</b>	Gold Card Privileges Programme
<b>Year of establishment:</b>	2000
<b>Business promoted by the programme:</b>	Importer's – exporter's companies
<b>Signing authority:</b>	<b>For Customs:</b> Director of Customs Standard Procedures and Valuation Bureau
	<b>For Business:</b> Authorized signature officer of companies
<b>Format:</b>	◆ Declaration
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ Risk management</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To reduce the rate of cargo selectivity inspection</li> <li>◆ To make the company get a prompt clearance</li> </ul>
<b>Business obligations under the partnership programme:</b>	Bank quarantine requirement
<b>Key achievement:</b>	◆ Improvement of Customs' facilitation to trade
<b>Related publication/reference material:</b>	◆ Website ( <a href="http://www.customs.go.th">www.customs.go.th</a> )

### 9th programme

<b>Name of programme:</b>	Customs-Private Sector Consultative Meeting
<b>Year of establishment:</b>	2006
<b>Business promoted by the programme:</b>	Importer and exporter customs broker
<b>Signing authority:</b>	<p><b>For Customs:</b> Director General</p> <p><b>For Business:</b></p> <ul style="list-style-type: none"> <li>◆ President of Gold Card Association</li> <li>◆ President of American Chamber of Commerce in Thailand President of Thai License Customs Broker Association</li> <li>◆ President of the Customs Broker and Transportation Association of Thailand</li> </ul>
<b>Format:</b>	◆ Annual meeting
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	<ul style="list-style-type: none"> <li>◆ Facilitation of Customs clearance</li> <li>◆ Protection of revenue</li> <li>◆ Integrity</li> </ul>
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Customs clearance</li> <li>◆ Paperless release</li> <li>◆ Information exchange</li> </ul>
<b>Customs obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To clarify policy matters and new/amended procedures</li> <li>◆ To expedite customs clearance</li> </ul>
<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To provide suggestions for improvement of Customs services and procedures</li> <li>◆ To increase level of compliance</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs' facilitation to trade</li> </ul>

<b>Related publication/reference material:</b>	<ul style="list-style-type: none"><li>◆ Newsletter</li><li>◆ Meeting report</li></ul>
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# United States

**Total number of programmes implemented by U.S. Customs Service: 4**

*For details of the programmes, please contact:*

*Ms Eileen McLucas*

*Post Title: Office of International Affairs*

*Email: eileen.mclucas@dhs.gov*

*Fax No.: 1 202 927 6892*

*Telephone No.: 1 202 927 6151*

## 1st programme

<b>Name of programme:</b>	Carrier Initiative Programme
<b>Year of establishment:</b>	1988
<b>Business promoted by the programme:</b>	Air, sea and land commercial transport companies
<b>Signing authority:</b>	<b>For Customs:</b> Assistant Commissioner, Office of Field Operations
	<b>For Business:</b> Individual business representative
<b>Format:</b>	◆ Agreement
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti-narcotics
<b>Area of cooperation:</b>	◆ Shipment security ◆ Personnel security ◆ Intelligence ◆ Staff integrity
<b>Customs obligations under the partnership programme:</b>	◆ To train employees of commercial carriers on anti-drug smuggling ◆ To conduct site surveys and provide appropriate training and recommendations for improving security

<b>Business obligations under the partnership programme:</b>	<ul style="list-style-type: none"> <li>◆ To open the training programme to other interested parties (including law enforcement officials) and provide venue, training equipment and interpreters</li> </ul>
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> </ul>
<b>Related publication/reference material:</b>	<p>--</p>

## 2nd programme

<b>Name of programme:</b>	Business Anti-Smuggling Coalition
<b>Year of establishment:</b>	1995
<b>Business promoted by the programme:</b>	Exporters, carriers, manufacturers
<b>Signing authority:</b>	<b>For Customs:</b>
	<b>For Business:</b>
<b>Format:</b>	◆ Arrangement
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti-narcotics ◆ Anti-smuggling
<b>Area of cooperation:</b>	◆ Shipment security ◆ Personnel security ◆ Risk management ◆ Information technology
<b>Customs obligations under the partnership programme:</b>	◆ To provide voluntary programme for businesses with no government imposed mandates ◆ To exchange ideas and information on “best practices” ◆ To provide training to employees responsible for facilities security, transit operations, cargo security, cargo selection, personnel security, and vessel and aircraft search
<b>Business obligations under the partnership programme:</b>	◆ To set self-imposed standards that will significantly deter narcotics traffickers ◆ To ensure appropriate security measures are in place to prevent commercial transactions from becoming a tool for narcotics traffickers ◆ To accept recommendations for increasing security in factories, warehouses, terminals and aboard aircraft, vessels, and other conveyances

<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> </ul>
<b>Related publication/reference material:</b>	--

### 3rd programme

<b>Name of programme:</b>	Americas Counter Smuggling Initiative
<b>Year of establishment:</b>	1998
<b>Business promoted by the programme:</b>	Exporters, carriers, manufacturers
<b>Signing authority:</b>	<b>For Customs:</b> Commissioner, U.S. Customs Service for government to government training
	<b>For Business:</b>
<b>Format:</b>	◆ Arrangement
<b>Objective:</b>	◆ Enforcement oriented
<b>Theme:</b>	◆ Anti-narcotics ◆ Anti-smuggling
<b>Area of cooperation:</b>	◆ Shipment security ◆ Personnel security ◆ Customs clearance ◆ Risk management ◆ Intelligence ◆ Information technology
<b>Customs obligations under the partnership programme:</b>	◆ To detail US Customs officers overseas to aid in the development and implementation of security programmes and initiatives to safeguard legitimate trade from being used to smuggle drugs ◆ To perform site surveys at manufacturing plants and port facilities ◆ To provide training to Customs administrations or appropriate government anti-drug force

<p><b>Business obligations under the partnership programme:</b></p>	<ul style="list-style-type: none"> <li>◆ To set self-imposed standards that will significantly deter narcotics traffickers</li> <li>◆ To ensure appropriate security measures are in place to prevent commercial transactions from becoming a tool for narcotics traffickers</li> <li>◆ To accept recommendations for increasing security at terminals and aboard aircraft, vessels, and other conveyances</li> </ul>
<p><b>Key achievement:</b></p>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> </ul>
<p><b>Related publication/reference material:</b></p>	<p>--</p>

### 4th programme

<b>Name of programme:</b>	Customs-Trade Partnership Against Terrorism (C-TPAT)
<b>Year of establishment:</b>	2001
<b>Business promoted by the programme:</b>	International Supply Chain, to include importers, carriers, consolidators, licensed customs brokers, terminal port operators, and manufacturers
<b>Signing authority:</b>	<b>For Customs:</b> Assistant Commissioner, Office of Field Operations
	<b>For Business:</b> Officer of Business
<b>Format:</b>	◆ Agreement
<b>Objective:</b>	◆ Enforcement oriented ◆ Facilitation oriented
<b>Theme:</b>	◆ Anti-terrorism
<b>Area of cooperation:</b>	◆ Shipment security ◆ Personnel security ◆ Post shipment audit ◆ Procedural propriety ◆ Customs clearance ◆ Risk management ◆ Information exchange ◆ Staff integrity ◆ Information technology
<b>Customs obligations under the partnership programme:</b>	◆ To offer member businesses minimal CBP examinations, priority processing for CBP inspections, training and partnership with CBP
<b>Business obligations under the partnership programme:</b>	◆ To enhance security along their supply chain through self-policing and implementing changes as needed

<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offences</li> <li>◆ Successful interdiction of contraband</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs' facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Website: <a href="http://www.cbp.gov">www.cbp.gov</a></li> <li>◆ Best Practice Catalog</li> </ul>

# Vietnam

**Total number of programmes implemented by Vietnam Customs: 1**

*For details of the programme, please contact:*

*Mr Duong Van Tam*

*Post Title: Deputy Director*

*Email: [phdonghop@hn.vnn.vn](mailto:phdonghop@hn.vnn.vn)*

*Fax No.: (84 4) 8731 503*

*Telephone No.: (84 4) 8725 953*

<b>Name of programme:</b>	Customs Clearance Facilitation
<b>Year of establishment:</b>	2006 - 2007
<b>Business promoted by the programme:</b>	The objective of the program is for Customs Procedure
<b>Signing authority:</b>	<b>For Customs:</b> General Department of Viet Nam Customs
	<b>For Business:</b> Viet Nam Chamber of Commerce and Industry
<b>Format:</b>	◆ Arrangement
<b>Objective:</b>	◆ Facilitation oriented
<b>Theme:</b>	◆ Facilitation of Customs clearance
<b>Area of cooperation:</b>	<ul style="list-style-type: none"> <li>◆ Procedural propriety</li> <li>◆ Customs clearance</li> <li>◆ Paperless release</li> <li>◆ Risk management</li> <li>◆ Intelligence</li> <li>◆ Information exchange</li> <li>◆ Cross training</li> </ul>
<b>Customs obligations under the partnership programme:</b>	◆ To commit to the terms of arrangement(s)
<b>Business obligations under the partnership</b>	◆ To commit to the terms of arrangement(s)

<b>programme:</b>	
<b>Key achievement:</b>	<ul style="list-style-type: none"> <li>◆ Referral by business sector to Customs of cases of suspected offence</li> <li>◆ Improvement of communication with the trade</li> <li>◆ Improvement of law compliance by business sector</li> <li>◆ Improvement of Customs' facilitation to trade</li> </ul>
<b>Related publication/reference material:</b>	<ul style="list-style-type: none"> <li>◆ Website</li> <li>◆ Annual report</li> </ul>

## Annex I – Questionnaires

**(i) Questionnaire for the 1<sup>st</sup> survey in December 2001 and the 4<sup>th</sup> survey in June 2004**

**APEC SCCP Questionnaire  
on Customs-Business Partnership Programmes**

1. Has your administration implemented any Customs-Business Partnership Programme?

Yes  
(please go to Q.5)

No  
(please answer Q.2-4, 10-12)

2. If no, please advise why a Customs-Business Partnership Programme has not been implemented.

Lack of expertise

Lack of resources

Others: \_\_\_\_\_

\_\_\_\_\_

3. Is your administration willing to implement any Customs-Business cooperative programme in the future?

Yes

No

4. If yes, whether your administration would require any technical assistance in the form of a mentor system?

Yes

No

Note:  Please tick in the appropriate box.

5. Please provide details of the Customs-Business Partnership Programme(s) currently being implemented in your economy. (Use separate sheets for different programmes.)

<b>Name of programme:</b>	
<b>Year of establishment:</b>	
<b>Durations:</b>	<input type="checkbox"/> Permanent until cancelled <input type="checkbox"/> ad-hoc, from _____ to _____ (please specify the period)
<b>Signing authority:</b>	For Customs:
	For Business:
<b>Business promoted by the programme:</b>	
<b>Format:</b>	<input type="checkbox"/> MOU <input type="checkbox"/> Agreement <input type="checkbox"/> Arrangement <input type="checkbox"/> Declaration <input type="checkbox"/> Customer Liaison Group Others: _____
<b>Nature:</b>	<input type="checkbox"/> Legally binding <input type="checkbox"/> Legally non-binding
<b>Objective:</b>	<input type="checkbox"/> Enforcement oriented <input type="checkbox"/> Facilitation oriented <input type="checkbox"/> Others: _____
<b>Partnership:</b>	<input type="checkbox"/> with an international trade association e.g. IECC <input type="checkbox"/> with a local trade association <input type="checkbox"/> with a local company <input type="checkbox"/> Others: _____

Note:  Please tick in the appropriate box.

<b>Theme:</b>	<input type="checkbox"/> Anti-narcotics <input type="checkbox"/> Anti-smuggling <input type="checkbox"/> Facilitation of Customs clearance <input type="checkbox"/> Protection of revenue <input type="checkbox"/> Protection of intellectual property rights <input type="checkbox"/> Protection of endangered species <input type="checkbox"/> Integrity <input type="checkbox"/> Others: _____
<b>Area of cooperation:</b>	<input type="checkbox"/> Shipment security <input type="checkbox"/> Personnel security <input type="checkbox"/> Post shipment audit <input type="checkbox"/> Procedural propriety <input type="checkbox"/> Customs clearance <input type="checkbox"/> Paperless release <input type="checkbox"/> On-line payment of duties and fees <input type="checkbox"/> Risk management <input type="checkbox"/> Intelligence <input type="checkbox"/> Information exchange <input type="checkbox"/> Staff integrity <input type="checkbox"/> Cross training <input type="checkbox"/> Information technology <input type="checkbox"/> Others: _____ _____ _____
<b>Customs' obligations under the partnership programme:</b>	
<b>Business obligations under the partnership programme:</b>	

Note:  Please tick in the appropriate box.

<b>Key achievement:</b>	<input type="checkbox"/> Referral by business sector to Customs of cases of suspected offence <input type="checkbox"/> Successful interdiction of contraband <input type="checkbox"/> Improvement of communication with the trade <input type="checkbox"/> Improvement of law compliance by business sector <input type="checkbox"/> Improvement of Customs' facilitation to trade <input type="checkbox"/> Others: _____ _____ _____
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6. Is there any printed or electronic version of booklet/materials available on the Customs-Business Partnership Programme(s) mentioned in question 5?

Yes

No



Please specify the names of the publications/websites/CD-ROM , etc.

.....

.....

.....

.....

7. Is your administration willing to make the above materials available for other members' reference?

Yes

No

Note:  Please tick in the appropriate box.

8. Does your administration wish to be a mentor on any of the above Customs-Business Partnership Programme(s)?

(A mentor administration will only be required to provide information and implementation details of a partnership programme to another administration which is interested in implementing a similar programme.)

Yes

No



Please specify the name(s) of the partnership programme(s).

.....  
.....  
.....  
.....  
.....  
.....

9. If your administration is willing to be a mentor, please provide details of the contact officer.

Name: .....

Office: .....

Position: .....

Office Address: .....

.....

.....

Telephone: .....

Fax No.: .....

E-mail: .....

.....

Note:  Please tick in the appropriate box.

10. Does your administration have any specific needs with regard to 'theme' and 'area of cooperation' for the Customs-Business Partnership Programme?

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.....  
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.....

11. A consultation with the business sectors will provide Customs with a better understanding of their need and preference in the Customs-Business Partnership Programme. Is a separate survey on your home business sector required in this regard?

Yes  No



Does your administration need a specimen questionnaire on that?

Yes  No

12. Do you have any other comments?

.....  
.....  
.....  
.....  
.....  
.....  
.....  
.....

Note:  Please tick in the appropriate box.

**(ii) Questionnaire for the 2<sup>nd</sup> survey in June 2003**

**Survey Questionnaire  
under CAP “Customs-Business Partnership”**

Economy: \_\_\_\_\_

1.	Any new partnership programme implemented since the last survey in 2001? If no, please go to No. 3	Yes	No
2.	How many new partnership programmes have been implemented since the last survey in 2001?		
3.	Any expansion in scope of the existing partnership programmes since the last survey in 2001? If no, please go to No. 5.	Yes	No
4.	How many partnership programmes' scope have been expanded? Which programmes?		
5.	Will there be any new partnership programme implemented in the coming six months? If no, please go to No. 7.	Yes	No
6.	How many new partnership programme is planned to be implemented?		
7.	Any technical assistance required for the implementation of partnership programmes? If yes, please go to No. 8.	Yes	No
8.	Please state the assistance you request/mentor you would like to contact.		

## Showcases of partnership programmes

# Australia

## Total number of showcases by Australia Customs Service: 1

### Showcase programme: Frontline

#### **Customs and Industry working together to protect Australia**

Australian Customs plays a vital role in protecting Australia's borders from the entry of illegal and harmful goods and unauthorised people.

The Frontline program was established in 1990 as a result of the Ministerial Council on Drug Strategy calling on the Commonwealth, State and Territory Governments to allocate additional funding for law enforcement efforts to combat drug trafficking. The program is a cooperative link between Australian Customs and industry groups and companies involved in international trade and transport. The program draws on the knowledge and expertise of people in the industry to help prevent illicit drug trafficking and the entry of illegal and harmful goods into Australia.

#### **How Frontline works**

Frontline encourages Australia's trading community to assist in protecting Australia's borders by reporting any suspicious activities to a 24-hour Customs hotline.

Frontline members sign a Memorandum of Understanding (MOU) with Australian Customs to formalise this cooperation. The MOU represents a voluntary commitment to cooperation by both parties to work against illegal activities. It is not a legally binding or enforceable contract.

Customs provides comprehensive training to Frontline members as well as information to assist to them identify activities or incidents that are of interest to Customs. A maintenance program is established so that members are contacted on a regular basis to reinforce awareness.

## **The benefits of membership**

Frontline members are acknowledged by Australian Customs as partners in the fight against illegal activities. This establishes a good reputation for the industry, which ultimately benefits members business clients and the community.

Industry can use the opportunity of becoming a Frontline member to review their security arrangements and minimise the chance of their business becoming an unwitting participant in any illegal trade.

Frontline members enjoy rewards for their efforts in assisting Customs gather information and intelligence that may help prevent illegal activity. New members to Frontline are presented with a pen and certificate. Positive results are rewarded with Certificates of Appreciation, wall plaques and a number of other gifts dependent on the result.

## **Results**

Australian Customs has achieved good success from the Frontline program. Currently, there is in excess of 700 Frontline members Australia wide.

In the period May to September 2003, there has been 23 positive results as a consequence of Frontline referrals. Seizures of prohibited imports included cocaine, cannabis, khat, weapons, ecstasy, copyright infringement and illegal entry vessels/non citizens.

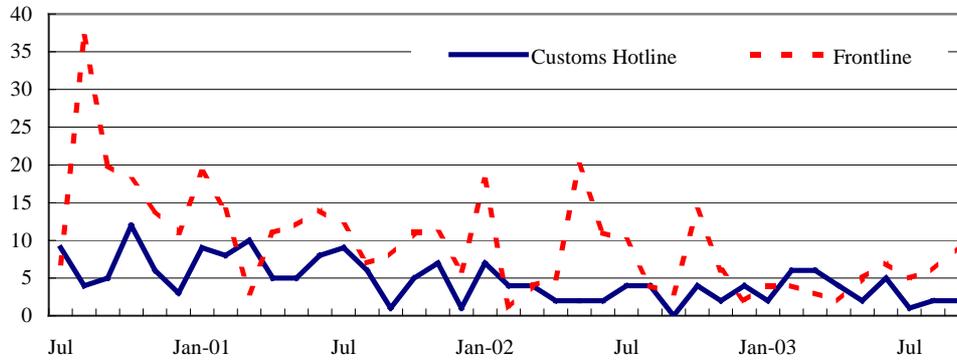
In July 2003, a suspect illegal entry vessel with 53 passengers was intercepted off the Western Australian coast as a result of a Frontline referral.

From 1 July 2002 – 30 June 2003, over 370 information reports were received from Frontline members, 20% of these reports resulted in a positive seizure.

Since 2000, there have been six cigarette/tobacco seizures as a result of Frontline referrals with total potential evaded duty in excess of 7.5 million

Australian dollars.

### Number of Positive Results - Monthly



\* Note: Customs Hotline is a community participation program which draws on the knowledge and expertise of people living and travelling throughout Australia to report potential or actual illegal activities. Customs Hotline was formerly known as Customs Watch.

Source: *Customs Figures* Issue 32, Australian Customs Service Quarterly Statistical Bulletin, Data to September Quarter 2003

# Canada

## Total number of showcases by Canada Border Services Agency: 3

### 1st showcase programme: Partners in Protection

The Canada Border Services Agency's Partners in Protection (PIP) program was developed to work cooperatively with the private sector to enhance border security and to suppress contraband smuggling. To participate in the program, participants are asked to sign a Memorandum of Understanding (MOU) that sets out ways in which the parties can work together to accomplish the goals of the program.

Modifications were made to the MOU in the fall of 2002 to place a greater emphasis on border security. Participants are now required to provide the CBSA a self-assessment of their current security measures by completing a Security Questionnaire. Responses to the questionnaire are used to work with our partners to identify areas where vulnerabilities may exist with regard to illegal cross border activity and to make recommendations where necessary. Our efforts to date have been focused on the receipt and processing of several hundred new applications since the modifications were made.

We believe the program is successful with the signing of over 1,762 partnership agreements and another 163 applications waiting to be processed. When the agreements are signed, CBSA Regional Intelligence Officers located throughout the country begin working with the partner organization to advance the goals of the program.

Several factors contribute to the success of the PIP program including the number of MOUs signed, the number of tips received regarding suspicious shipments, an improved working relationship with the partner to enhance border security and increase compliance and an improved intelligence capability available to the CBSA as a result of the partnership.

Information from PIP participants have resulted in enforcement actions such as seizures of alcohol, illicit drugs and other contraband as well as information contributing to ongoing investigations. The CBSA will continue to work with our partners under this program to share and exchange information that we believe is helping to keep Canada safe.

## 2nd showcase programme: Customs Self-Assessment

In 2001, the Canada Border Services Agency (CBSA) introduced the Customs Self Assessment (CSA) program, a progressive trade option for clients who invest in compliance.

Based on the principles of risk management and partnership, the CSA program is of mutual benefit to the importing community and the CBSA. With CSA, clients have the opportunity to significantly reduce the costs of compliance while enhancing their ability to comply with customs requirements. The CBSA has the opportunity to better align its resources with trade of higher or unknown risk.

The CSA program has given approved importers the benefits of a streamlined accounting and payment process for all imported goods. The streamlined accounting and payment process ends the need for importers to maintain separate and costly customs processes, allowing them to use their own business systems to fully self assess and meet their customs obligations.

The CSA program has also given approved importers, approved carriers, and registered drivers the benefits of a streamlined clearance option for CSA eligible goods. The streamlined clearance process ends the need for transactional transmissions of data related to eligible goods. This allows for the clearance of goods based on the identification of the approved importer, approved carrier, and registered driver.

The success of the CSA program has been built upon through the Free and Secure Trade (FAST) program, a harmonized commercial process between the United States and Canada.

### 3rd showcase programme: Free and Secure Trade

The Free and Secure Trade (FAST) program is a joint Canada-U.S. initiative involving the Canada Border Services Agency, Citizenship and Immigration Canada, the United States Bureau of Customs and Border Protection (CBP). FAST supports moving pre-approved eligible goods across the border quickly and verifying trade compliance away from the border.

It is a harmonized commercial process offered to pre-approved importers, carriers, and registered drivers. Shipments for approved companies, transported by approved carriers using registered drivers, will be cleared into either country with greater speed and certainty, and at a reduced cost of compliance.

In Canada, FAST builds on the Customs Self-Assessment (CSA) program and its principles of pre-approval and self-assessment, as well as increased security measures under the Partners in Protection (PIP) program. FAST also includes aligning the requirements of Canada's PIP program and the U.S. Customs Trade Partnership Against Terrorism (C-TPAT) program. As part of these programs, companies will have to adopt and implement security procedures to be compatible with guidelines set by both customs agencies.

FAST is currently available at the following border crossings:

- Pacific Highway, British Columbia / Blaine, Washington
- Sarnia, Ontario / Port Huron, Michigan
- Windsor, Ontario / Detroit, Michigan
- Fort Erie, Ontario / Buffalo, New York
- Queenston, Ontario / Lewiston, New York
- Lacolle, Quebec / Champlain, New York (
- Stanstead (55), Quebec/Derby Line, Vermont
- St. Armand/Philipsburg, Quebec/Highgate Springs, Vermont
- Lansdowne, Ontario/Alexandria Bay, New York
- Emerson, Manitoba/Pembina, North Dakota
- North Portal, Saskatchewan/Portal, North Dakota
- Coutts, Alberta/Sweetgrass, Montana

# Chile

## Total number of showcases by National Customs Service: 1

### Showcase programme: Co-operation Agreement between the National Customs Direction and the Textile Institute of Chile A.G.

A co-operation agreement between the National Customs Service of Chile and the Textile Institute of Chile A.G. was signed on 22 June 2005. The Agreement includes:

#### **Customs side:**

The Strategic Objectives of the National Customs Service regarding the appropriate combination of trade facilitation and commercial agreements and the most adequate and timely use enforcement activities; the prevention of trade distorting behaviors in foreign trade operations; taking steps for the retention and managing of relevant and reliable information from internal and external sources.

The above with the aim of establishing differed enforcement strategies as per type of user and, in the case of textile industry, as per type of product or any other relevant indicator in compliance with the in-force customs rules.

#### **Textile side:**

Representing the interests of textiles and rag trade in the international agreements and treaties in the framework of market social economy; the optimized use of the advantages originated in the above mentioned treaties and agreements for the promotion of exports and the importation of raw materials; safeguarding Chilean textiles and rag trade from external unfair competition.

The above in order for the Customs Service to timely apply the legal and ruling measures in the matters of under and over-valuation of the importing prices, miss-declaration of entry and any other type of fiscal fraud.

**Purpose of Agreement:**

The entities involved have signed the Agreement in order to co-operate with the provision of information for the purposes of customs enforcement relating to aspects such as customs valuation, classification, origin, IPR and other related matters, and also in order to encourage the compliance of the import and export rules by members of the Institute.

For such purposes, both parties have agreed to establish a **Co-operation Committee**, of parity structure, whose task is the co-ordination and maintenances of communication and training instances between both entities and in order to secure the achievement of proposed aims.

# Hong Kong, China

**Total number of showcases by Customs & Excise Department:  
3**

## **1st showcase programme: Customer Liaison Group**

Hong Kong Customs has established four Customer Liaison Groups with the industry of air freight, sea freight, dutiable commodities and cross boundary transportation for the purpose of providing better customer service and enhancing cooperation.

The four Customer Liaison Groups, namely Air Cargo Customer Liaison Group, Sea Cargo Customer Liaison Group, Dutiable Commodities Customer Liaison Group and Cross-boundary Transport Industry Customer Liaison Group, were established in 1992, 1994, 1994 and 1999 respectively.

### **Advantages and Benefits**

The setting up of the Customer Liaison Groups not only facilitates trade, but also enhances the mutual understanding and cooperation between Hong Kong Customs and the industries. Each Group would hold four meetings a year for exchange of views on customs procedures and both parties' recent development and for enhancement of both parties' mutual understanding on their daily work.

After years of operations, Hong Kong Customs witnesses that the Customer Liaison Groups has played an important role on partnership cooperation and trade facilitation, as they have greatly enhanced and strengthened the communication and cooperation between Hong Kong Customs and the industries.

## 2nd showcase programme: Sponsored Reward Scheme

To encourage the public to report and provide information on activities on illicit cigarette, illicit fuel, counterfeit pharmaceutical products and copyright piracy, Hong Kong Customs has launched five sponsored reward schemes. Under the schemes, the business counterparts will contribute an amount as reward to persons who have provided information leading to seizure and successful prosecution or conviction of the culprit.

### **Anti-Cigarette Smuggling Reward Scheme**

In January 1994, an agreement was signed between Hong Kong Customs and the Tobacco Institute of Hong Kong Limited (TIHK) for suppressing the importation and local distribution of illicit cigarettes. The TIHK was disbanded in the late 2004. Another two tobacco companies, British-American Tobacco and Japan Tobacco, continue to finance the scheme for combating the illicit cigarette activities.

Since 1994, HK\$6.02 million has been contributed to finance the scheme. Up to July 2006, a total of 165 cases were effected, with 253 persons arrested and 483.39 million contraband cigarettes seized.

The Anti-Cigarette Smuggling Reward Scheme not only proves to be very effective in assisting Hong Kong Customs to combat cigarette smuggling, but also heightens public awareness on illicit cigarettes offences.

### **Oil Industry Reward Scheme**

The Oil Industry Reward Scheme, financed by four oil companies, namely Chevron (renamed from Caltex), China Resources Petroleum Corporation, ExxonMobil and Shell, was implemented in April 1996 to encourage the public to provide information on illicit fuel activities. Since 2005, two additional oil companies, namely Sinopec and China Oil, have been participating in the Reward Scheme.

Since the scheme's operation, the oil companies have paid reward of HK\$1.56 million for information, leading to the effect of 89 cases, with 168

persons arrested and 2.78 million litres of illicit fuel seized.

The scheme is a very successful and effective vehicle in protecting government revenue as well as assisting Hong Kong Customs in combating illicit fuel activities.

### **Anti-Piracy Reward Scheme**

The scheme aims at giving incentive rewards for informers on providing useful information in connection with copyright piracy cases. It is financed by the copyright industry and administered by the Hong Kong Customs. The Scheme was launched in December 1997 and which has been renewed on 26.1.2006 with effect from 26th January 2006 until 25th January 2007.

Up to July 2006, a total of HK\$1.772 million has been paid as reward for 62 cases with 148 persons arrested. The scheme proves to be very useful and helpful in combating piracy and protecting intellectual property rights.

### **Reward Scheme to Combat Illegal Use of Software in Business**

A reward scheme to combat the use of pirated software in business was commenced in June 2002. It is administered by Hong Kong Customs and financed by the Business Software Alliance (BSA) with HK\$100,000 as initial deposit.

The aim of the scheme is to encourage the public to provide information against corporate piracy and to enhance public awareness on the illegal use of software in business. Under the scheme, reward money of HK\$5,000 will be given to a member of the public who provides information to Hong Kong Customs on the use of pirated software in business leading to seizure of at least 5 computers installed with pirated software in a company.

### **Reward Scheme to Combat Counterfeit and Trade Mark Infringed Pharmaceutical Products**

In November 2003, Hong Kong Customs and the Hong Kong Association

of the Pharmaceutical Industry entered into an agreement to launch a reward scheme to combat counterfeit pharmaceutical products.

The scheme aims at enhancing public awareness on counterfeit and trade mark infringed pharmaceutical products, and encouraging the public to provide information on activities involving counterfeit pharmaceutical products that enables Hong Kong Customs to crack down the illicit activities more effectively.

Under the scheme, reward money will be payable to a person providing information in two stages:

- **Initial Payment:** Information leading to the seizure of counterfeit or infringed trade mark pharmaceutical products under the list of the reward scheme and arrest of any person under the Trade Descriptions Ordinance, Chapter 362 in any one operation:

Maximum Reward of HK\$25,000 for Initial Payment

- **Additional Payment:** Where the information ultimately results in the criminal conviction of the arrested person/company under the Trade Descriptions Ordinance, Chapter 362:

Maximum Reward of HK\$25,000 for Additional Payment

### ***Reward Scheme to Combat Illegal Photocopying of Books***

In order to attract informers to provide information leading to enforcement actions by the Hong Kong Customs against illegal photocopying of books, a new reward scheme to combat illegal photocopying activities was commenced on 13th October 2005 for a period of 12 months. The Scheme is financed by the Hong Kong Reprographic Rights Licensing Society (HKRRLS) and administered by Hong Kong Customs.

Under the Scheme, reward money shall be payable to a person providing information leading to arrest and seizure of certain quantity of photocopying machines and illegal photocopies of books of publishers participating in the Scheme.

### 3rd showcase programme: Memorandum of Understanding

In view of the continuous increase of international trade volumes, Hong Kong Customs faces much pressure on the maintenance and improvement of Customs controls on imports and exports. To effectively combat against the illicit trade and activities, it is important to maintain a better cooperation and communication between Hong Kong Customs and the business sector.

Hong Kong Customs has signed several Memoranda of Understanding (MOUs) with different business partners in order to enhance the efficiency and effectiveness of customs controls, and to facilitate cargo clearance. The exemplary ones are as follows.

#### **MOU with Air Cargo Operator**

In 1998, seven MOUs on interchange of electronic cargo information were signed between Hong Kong Customs and air cargo operators at the Hong Kong International Airport. Areas of cooperation include Customs clearance, paperless release, risk management, information exchange and information technology. Under these partnership programmes, Hong Kong Customs is able to receive cargo data from its business partners and send the customs clearance instructions to them electronically through a common system platform, and the air cargo operators can submit their cargo data electronically to Hong Kong Customs so as to speed up the clearance process. This kind of cooperative agreement significantly improves and enhances the mutual communication between Hong Kong Customs and the air cargo operators, and hence facilitates trade.

#### **MOU with Express Cargo Industry**

To enhance the efficiency of customs controls and facilitate express cargo clearance at the Hong Kong International Airport, Hong Kong Customs has signed four MOUs with express carriers/couriers in 2001.

The purposes of these MOUs are for anti-narcotics, anti-smuggling, facilitation of customs clearance, protection of revenue, protection of intellectual property rights, protection of endangered species, etc.

Under these partnership programmes, both Hong Kong Customs and the express carriers/couriers benefit immensely from each other. They can communicate and resolve operational matters at a very short period of time, maximize the use of information technology in data processing and information exchange, interchange the cargo data by means of computer system interface and provide cross training for better understanding the needs of each other.

### **'Watch Out' Programme**

To promote and support efficiency in customs controls and trade facilitation, a 'Watch Out' programme was launched in 2002. A total of three cargo terminal operators and 13 cross-boundary transportation associations/companies joined the programme.

The main objectives of the programme are to facilitate cargo movement, and prevent and detect smuggling and other Customs offences. Areas of cooperation include customs clearance, intelligence and information exchange.

Under these cooperative agreements, Hong Kong Customs has the obligation to appoint designated staff for establishing effective communication and consultation channels, provide training and guidance to staff of business partners on Customs procedures, and cooperate and apply risk management in Customs procedures pertaining to cargo handling, delivery and clearance with a view to detecting and preventing smuggling and other Customs-related offences.

On the other hand, the business partners have also the responsibility to provide Hong Kong Customs with their contact details, notify Hong Kong Customs upon discovery of any suspicious cargo shipments, and exchange information and transfer cargo data prior to the arrival of cargo shipments to facilitate customs clearance.

In view of the sound and constructive partnership established between Hong Kong Customs and the business sector, there are improvements in the areas of referral of suspected offences, interdiction of contraband, law compliance by business sector and customs facilitation to trade.

# Japan

## Total number of showcases by Japan Customs and Tariff Bureau: 1

### Showcase programme: Strengthened Cooperation with Related Industries on Information Reporting, etc

Since June 1992, in order to enhance effective law enforcement against smuggling, Customs and Tariff Bureau, and Regional Customs Administrations have completed a Memorandum of Understanding (MOU) and agreements concerning the prevention of drug smuggling with 37 organizations of trading and transport industries. Major MOUs are as follows:

- a. In June 1992, the Customs and Tariff Bureau of the Ministry of Finance concluded an MOU with the Japanese Shipowners' Association, the Scheduled Airlines Association of Japan, the Japan Air Cargo Forwarders Association, and the Japan Customs Brokers Association.
- b. In February 1995, the Customs and Tariff Bureau of the Ministry of Finance concluded an MOU with the Japan Foreign Steamship Association.
- c. In April 2000, the Customs and Tariff Bureau of the Ministry of Finance concluded an MOU with the Japan Fisheries Association.

Based on these MOUs, the Customs Administration has endeavored to strengthen cooperation. These include improving the information mechanism with the member corporations of each related industry associations to prevent drug trafficking. At the end of 2002, information has been provided in about 42,000 cases so far, which have contributed to interdictions of smuggling offenses.

Furthermore, each regional Customs is also making efforts to strengthen its positive cooperative relations with other transport and tourist industry organizations. Customs also cooperate with the Fishery Cooperatives Union to prevent the smuggling of goods via small boats to remote islands or closed ports.

# New Zealand

**Total number of showcases by New Zealand Customs Service:  
2**

## **1st showcase programme: Secure Exports Partnership Scheme (SEPS)**

### **Background:**

The New Zealand Government has identified a need to improve the security of the supply chain into and out of New Zealand, as the international environment grows more risky.

Effective security requires partnership, and we can only enhance supply chain security with active cooperation between Customs and the business sector. The program forms cooperative agreements between New Zealand Customs and the business sector involved in international trade and transport.

### **How SEPS Works:**

SEPS is a key element in New Zealand's supply chain security strategy. Improving border security to meet emerging international requirements requires extra attention to exports.

Customs invites business to participate in SEPS. This participation is formalized by individual agreements between the SEPS Business Partner and the New Zealand Customs Service.

Every individual agreement is developed cooperatively to acknowledge the individual circumstances of the business, while maintaining security assurances.

SEPS is aligned with the US C-TPAT guidelines and is consistent with WCO guidelines for increased supply chain security to facilitate the flow of international trade.

### **The Business Partner:**

**Responsibilities:** SEPS partners are responsible for securing their operations and for monitoring and maintaining an agreed level of security from the point of packing to delivery to a site for export loading.

**Advantages:** SEPS partners provide Customs with an agreed level of assurance over exports, which generally results in less Customs intervention with a partners' export activities.

Due to SEPS partners monitoring an agreed level of security the chances of their business becoming an unwitting participant in any illegal trade is greatly reduced.

### **New Zealand Customs:**

**Responsibilities:** Customs is responsible for providing advice on security requirements, monitoring compliance with the agreed level of security and providing security assurance to trading partners.

**Advantages:** Through the SEPS partnership, Customs will have available more accurate information on the contents of export consignments to allow for improved risk assessment.

The SEPS partnership provides an avenue of communication for partners to report any suspicious activity to Customs.

## 2nd showcase programme: Frontline

### **Background:**

FrontLine is a cooperative programme, which links Customs and business in a partnership to minimize the risks and maximize the benefits of international trade, in the interests of all New Zealanders.

Customs and the FrontLine partner undertake to examine ways to improve cooperation, to develop an understanding of each other's tasks and problems and to consider practical solutions.

### **How FrontLine Works:**

FrontLine provides a framework for partnerships between Customs and individual businesses.

Customs invites business to participate in FrontLine and where appropriate, this participation is formalized by individual partnership agreements between the business partner and the New Zealand Customs Service.

Every individual agreement is developed cooperatively to acknowledge the individual circumstances of the business.

### **The Business Partner:**

**Responsibilities:** The FrontLine partner undertakes to help protect the community by;

- Using their own commercial expertise to help identify unusual or suspicious activities;
- Taking precautions against becoming an unwitting tool in illegal activities by maintaining adequate security measures;
- Cooperate with Customs to provide accurate trade information; and
- To understand Customs role and requirements.

### **New Zealand Customs:**

**Responsibilities:** Customs is responsible for;

- Providing information and support to new and developing businesses;
- Breaking down barriers to trade by supplying accurate advice and improving communication; and
- Equip FrontLine partners with additional skills in the detection of illegal activities by maintaining adequate security measures.

**Advantages:** FrontLine will;

- Facilitate the movement of legitimate goods;
- Improve communication between Customs and the business sector;
- Promote community development through international trade; and
- Detects prohibited goods and illegal activity

# Thailand

**Total number of showcases by Thai Customs Department: 5**

**1st showcase programme: Joint Customs Consultative Committee**

The Customs Department has established a Joint Customs Consultative Committee (JCCC) which is a joint working group between the Thai Customs Department and private sector. The two main objectives of this working group are:

- to organize Customs-to-Business talks allowing the private sector to directly participate in Customs activities relating to the enactment of Customs-related laws and regulations on the basis of accuracy, transparency, and accountability ;
- to reduce the obstacles/barriers to the entrepreneurs or complaints of private sector by reviewing the Customs procedures .

## 2nd showcase programme: Working Group

The Customs Department has also established a working group between the Thai Customs Department and automotive parties to consult and discuss about Customs valuation of automotive imports to ensure its transparency and compliance with the GATT or WTO Valuation Agreement, as well as to study and follow price movement of the automotive imports so as to increase fairness to the entrepreneurs and efficiency of tax and duty collection management.

### **3rd showcase programme: Joint Working Committee**

The Customs Department has established a joint working committee between Bangkok International Airport Customs Bureau and T.A.I.A.E.O. composing of operation-level representatives from Customs Department and representatives from the four global air express companies which their business are over 80% of Thailand's domestic market share. This working group will provide guidance for the improvement and revision of regulations concerning Customs express clearance procedures in compliance with international standard to facilitate international trade.

#### **4th showcase programme: Customs Alliance Club**

The Customs Department has planned to establish Customs Alliance Club (CAC) around August 2004 to provide Customs information to the importer, exporter and SMEs, also to be a channel for express views, comments and suggestion in order to improve Customs Services. Furthermore, the CAC also provides Customs benefits not only tax privileges but also non-tax privileges. The CAC is under supervision of the Customs Alliance Club Committee (CACC) which consists of representatives from private sector and the representatives from Customs Department.

## 5th showcase programme: Transparency-Partnership Project of the Thai Customs Department

**“Transparency”** is one of key strategic issues that have received high attention from the Department of Thai Customs. It is considered as a stepping-stone on the path to provide a high degree of certainty and predictability in Customs services. Given this fact in mind, the Department of Thai Customs implemented the **“Transparency-Partnership Project”** in December B.E. 2547 with the key objectives to enhance efficiency of Customs clearance and practices and provide expedited services to Customs clients in a more transparent manner.

Transparency-Partnership Project was initiated under the cooperation between the business sector and Customs to improve efficiency of current Customs procedures and practices so as to provide Customs clients with more expedited and transparent services.

In the meantime, the key incentives provided for the business operators joining the Project are listed bellow:

- No need to pay any fee other than those required by laws with a receipt;
- A reduced amount of tax and duty guarantee placed with Customs;
- Complaints on misconducts and poor services are given top priority, with the Transparency Center acting as a monitoring body;
- Express Lanes are specially arranged to facilitate and process Customs formalities and cargo clearance at all import/export ports.

The entrepreneurs who want to join the Project have to apply to the Transparency Customs Center and sign a Memorandum of Understanding or MOU with the Thai Customs Department.

Since its creation in 2004 until now, there are a total of 481 entrepreneurs participating in the Project. They are divided into:

- 134 Gold Card entrepreneurs;
- 182 Licensed Customs Brokers; and
- 165 importers and exporters.

It is anticipated that the number of participating entrepreneurs will be increased to 1,000 entrepreneurs at the end of 2006.