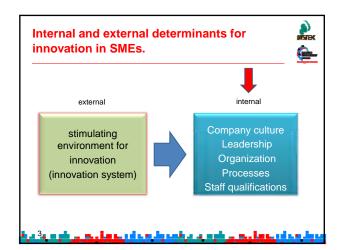
APEC Workshop on SMEs' Access to Technology Jakarta, Indonesia, 7-9 February 2012

Annex B

Annex B. Presentations from Speakers

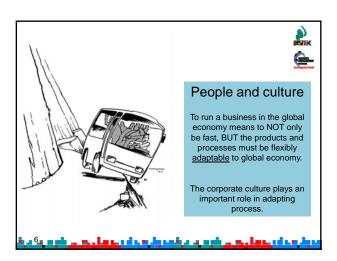


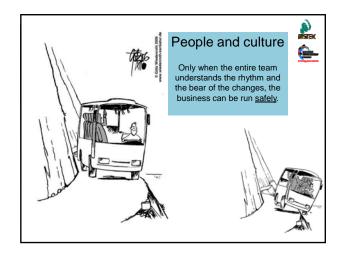


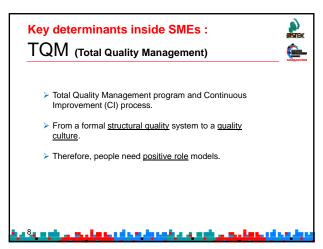










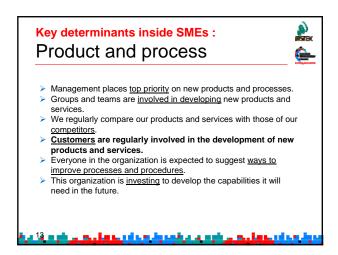


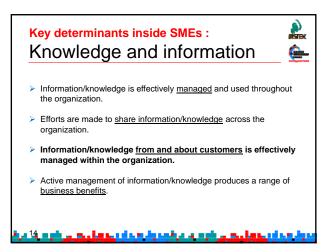


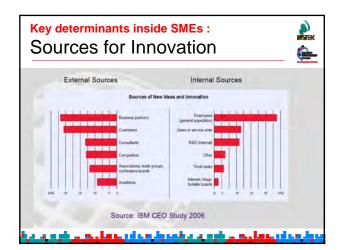


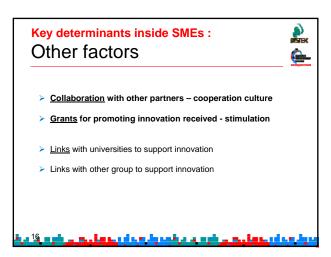


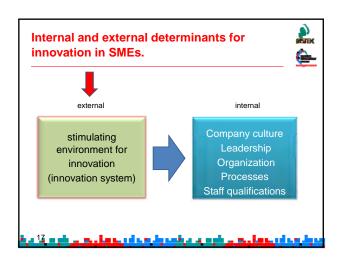


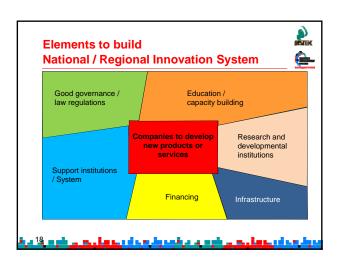


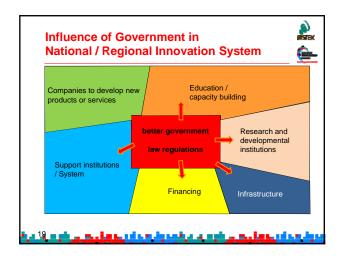


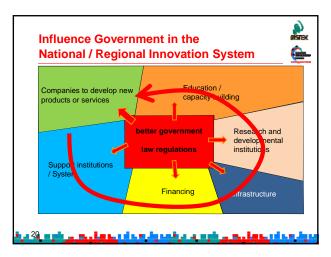


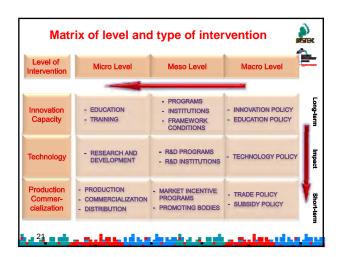


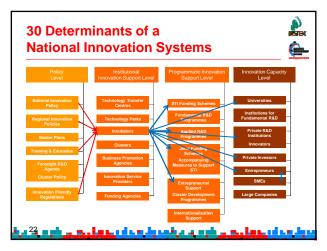


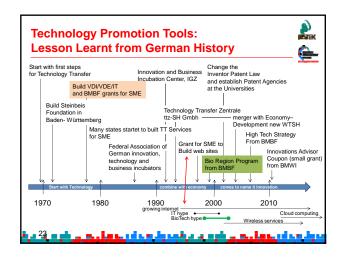


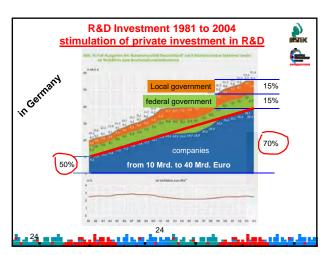




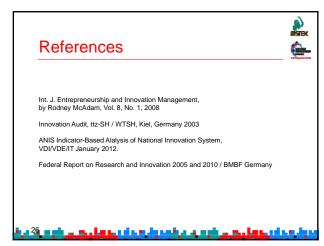




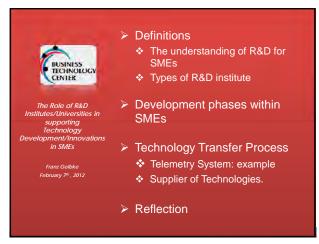










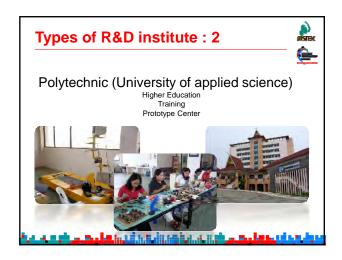


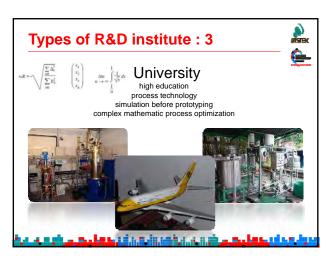


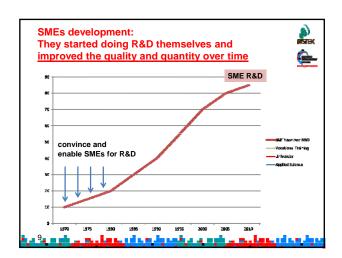


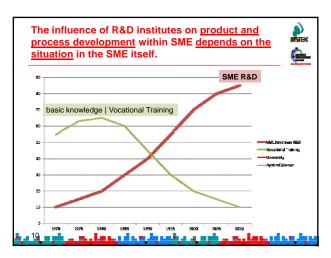


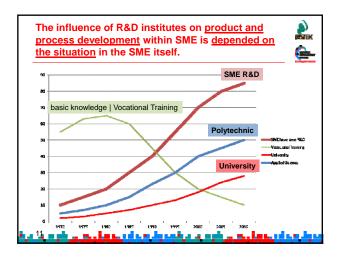


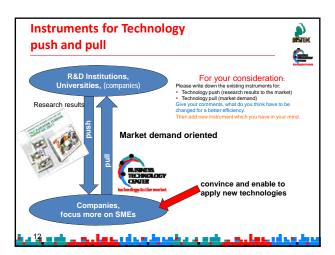


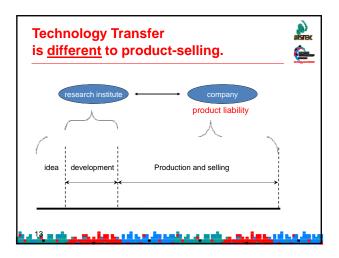


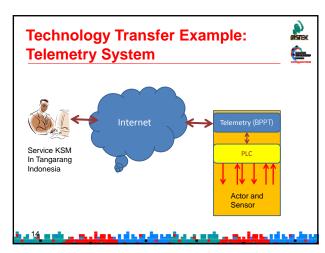


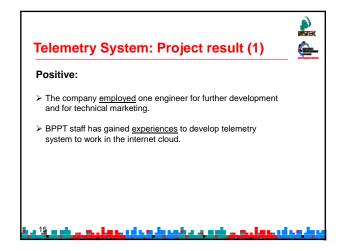


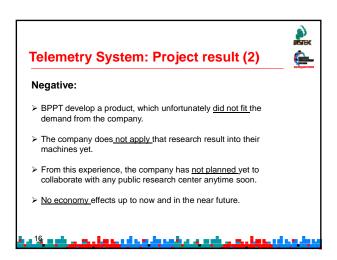


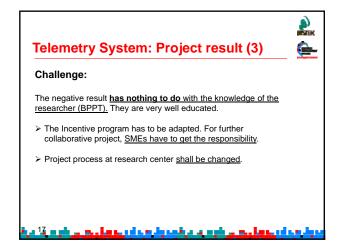


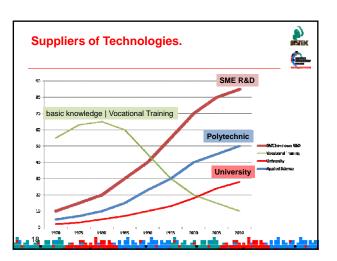


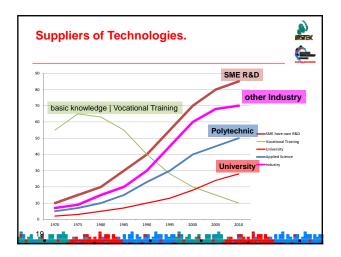




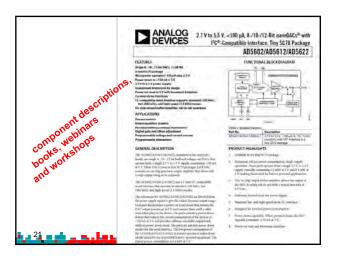


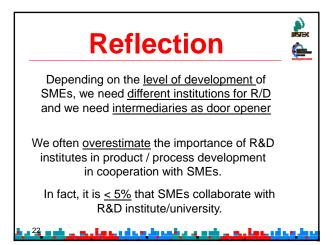








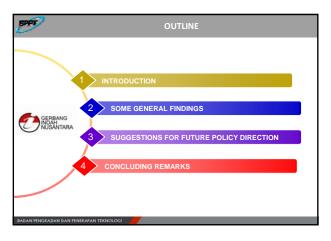


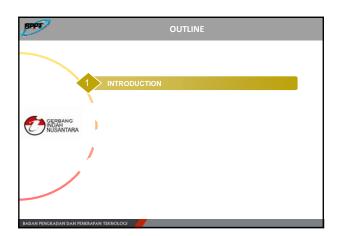


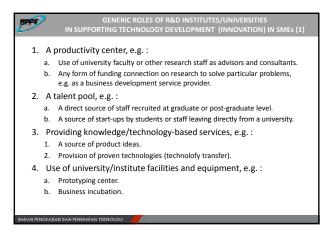












GENERIC ROLES OF R&D INSTITUTES/UNIVERSITIES
IN SUPPORTING TECHNOLOGY DEVELOPMENT (INNOVATION) IN SMES (2)

5. Intermediary and networking, e.g.:

a. Facilitating access to information and other productive resources.

b. Facilitating to business partners and market.

6. Business and knowledge/technology intelligence, e.g.:

a. Business intelligence services.

b. Technology assessment.

7. A support to regulatory compliance and competitiveness enhancement, e.g.:

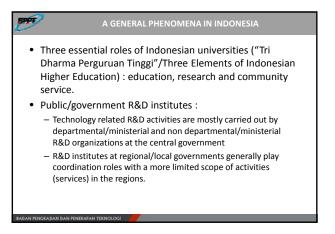
1. Technology audit.

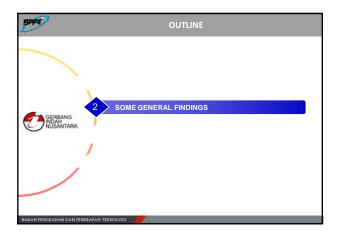
2. Provision of MSTQ (measurement, standardization, testing, quality).

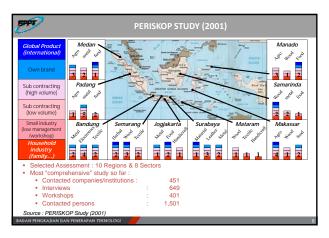
8. Capacity building, e.g.:

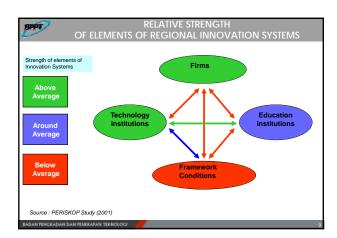
a. Upgrading of the company's human resources.

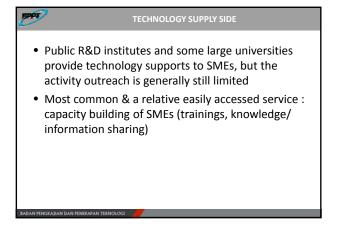
b. Knowledge sharing.





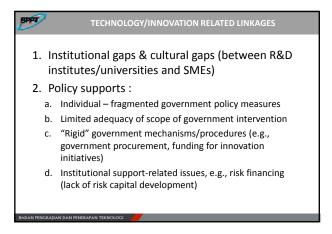


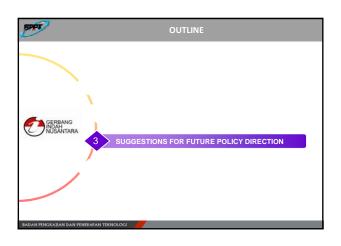




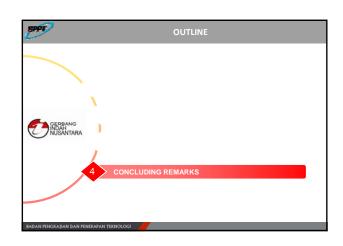
Among limited roles are:
 1. As a talent pool (especially for new/start-up companies)
 2. Provision business & knowledge/technology intelligence
 3. Supports to regulatory compliance (technology assessment/audit)
 4. Provision of proven technology & technology-based services (with adequate technology readiness levels required, a prompt service response, a clear & satisfying IPR arrangements, an affordable business model)
 5. Effective intermediary, e.g. as innovation centers for technopreneurship development (incubators & business development service providers)

Mostly based on natural resource abundance, low knowledge content (low value added/ productivity)
 Limited economies of scale for service providing organizations
 Limited 'formal educational background' & absorptive capacity
 Lack of motivation toward continuous improvement









R&D institutes/universities need to develop more effective roles in supporting SMEs (serving existing SMEs, and initiating new/start-up companies as well)
 Systemic approach to strengthen innovation, technology transfer & diffusion, and learning process (that is innovation system approach) needs to be the national and regional consensus & movement
 More focus on local specific strengths
 Developing effective intermediary and networking role is among the most important agenda to provide significant leverage for Indonesian SME competitiveness.



DEVELOPMENT OF MSMES, THEIR CONSTRAINTS AND MAIN SOURCES OF TECHNOLOGY: THE INDONESIAN STORY

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Center for Industry, SME and Business
Competition Studies, Trisakti University
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- MAIN CHARACTERISTICS
- PERFORMANCE
- **CURRENT CONSTRAINTS**
- COMPETITIVENESS
- MAIN SOURCES OF TECHNOLOGY

Aspect	MIEs	SEs	MEs
Formality	operate in informal	some operate in formal	all operate in formal
	sector,	sector, registered & pay	sector, registered &
	unregistered &	taxes	pay taxes
	pays no taxes		
Location	Majority in rural	Many in urban	Mostly in urban
	areas/villages	areas/cities	areas/cities
Organization	- run by the owner	- run by the owner	-many hire
&	- no internal labor	- no labor division	professional manage
management	division	(majority),	-many have labor
	-no formal management &	-no formal management and accounting system	division, formal organizational
	accounting system	(bookkeeping)(majority)	structure & formal
	(bookkeeping)		account-ting system
			(bookkeeping)

Aspect	MIEs	SEs	MEs
Nature of employment	majority use unpaid family members	some hired wage laborers	-all hired wage laborers -some have formal
Nature of production process	- degree of mechanization very low/mostly manual - level of technology very low	some use up-to-date machines	recruitment system many have high degree of mechanization/access to modern technology
Market orientation	majority sell to local market and for low-income consumers	-many sell to national market and export -many serve also middle to high-income group	-all sell to national market and many also export - all serve middle and high-income consumers

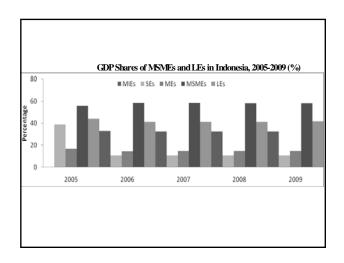
Aspect	MIEs	SEs	MEs
Social &	- low or	- some have good	- majority have goo
ec on omic	uneduc ated	education, and from	education
profiles of	- from poor	non-poor households	- many are from
owners	households	- many have	wealthy families
	- main motivation:	business/profit	- main motivation:
ļ	survival	motivation	profit
Sources of	- majority use	- some import raw	- many use importe
inputs	local raw materials	materials	raw materials
	and use own	-some have access to	- majority have acc
Į.	money	bank and other formal	to formal credit
		credit institutions	sources
External	- majority have no	- many have good	- majority have goo
networks	access to	relations with	access to governme
	government	government and have	programs
1	programs and no	business linkages (such	- many have busine
	business linkages	as subcontracting) with	linkages with LEs
	with LEs	LEs (including	(including MNCs/F
		MNCs/FDI).	
Women	ratio of female to	ratio of female to male	ratio of female to n
entrepreneurs	male as	as entrepreneurs is high	as entrepreneurs is
	entrepreneurs is	1	
1	high	1	

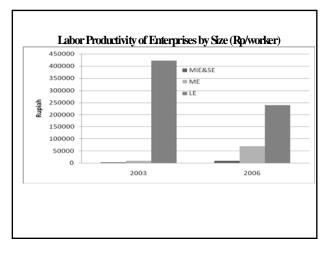
Total enterprises by size category in all economic sectors in Indonesia, 2000-2009 (000 units)

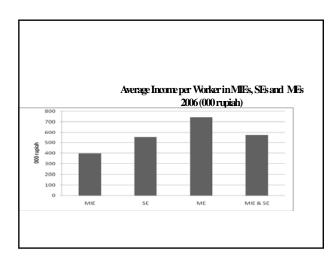
	2000-2	י טטט) כטט	шп <i>ы)</i>	
Size category	2000	2004	2006	2009
MIEs & SEs	39,705	44,684.4	48,822.9	52,723.5
MEs	78.8	93.04	106.7	41.1
LEs	5.7	6.7	7.2	4.7
Total	39 789 7	44 784 1	48 936 8	52 769 3

Total Employment by S	lize Categor	v and Sect	or in Indo	nesia, 200	8 (workers)
1 7	MIEs	SEs	MEs	LEs	Total
Agriculture	41,749,303	66,780	643,981	229,571	42,689,635
Mining	591,120	28,762	21,581	78,847	720,310
Manufacture	7,853,435	1,145,066	1,464,915	1,898,674	12,362,090
Elect, gas & water supply	51,583	19,917	31,036	54,233	156,769
Construction	576,783	137,555	51,757	31,016	797,111
Trade, hotel & restaurant	22,168,835	1,672,351	472,876	179,895	24,493,957
Transport & communication	3,496,493	145,336	111,854	98,191	3,851,874
Finance, rent & service	2,063,747	313,921	279,877	156,064	2,813,609
Services	5,096,412	462,683	178,311	49,723	5,787,129
Total	83,647,711	3,992,371	3,256,188	2,776,214	93,672,484

	re of Enter ector in In			~ .	and
	MEs	SEs	AUUO (III MEs	LEs	Total
Agriculture	26,398.1.13	1.079	1,677	242	26,401,111
8	(52.07)	(0.21)	(4.23)	(5.54)	(51.50)
Mining	258,974	2,107	260	80	261,421
	(0.5)	(0.41)	(0.66)	(1.83)	(0.51)
Manufacture	3,176,471	5 3,458	8,182	1,309	3,239,420
	(6.27)	(10.28)	(20.63)	(29.94)	(6.32)
Elect, gas & water supply	10,756	5 51	315	1 25	1 1, 747
	(0.02)	(0.11)	(0.79)	(2.86)	(0.02)
Construction	159,883	12,622	1,854	245	174,604
	(0.32)	(2.43)	(4.68)	(5.60)	(0.34)
Trade, hotel & restaurant	14,387,690	382,084	20,176	1,256	14,791,206
	(28.38)	(73.45)	(50.88)	(28.73)	(28.85)
Transport &	3,186,181	17,420	1,424	3 19	3,205,344
communication	(6.29)	(3.35)	(3.59)	(7.30)	(6.25)
Finance, rent & service	970,163	23,375	3,973	599	998,110
	(1.91)	(4.49)	(10.02)	(13.70)	(1.95)
.Services	2,149,428	27,525	1,796	1 97	2,178,946
	(4.24)	(5.29)	(4.53)	(4.51)	(4.25)
Total	50,697,659	520,221	39,657	4,372	51,261,909
(percentage)	(100.00)	(100.00)	(100.00)	(100.00)	



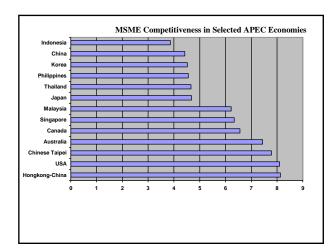




•	SEs	MIEs	Total
Have no serious obstacles	46,485	627,650	674,135
Have serious obstacles:	192,097	1,862,468	2,054,565
-Lack or high prices of raw materials	20,362	400,915	421,277
-Marketing difficulties	77,175	552,231	629,406
-Lack of capital	71,001	643,628	714,629
-Transportation / distribution obstacles	5,027	49,918	54,945
-High price or short supply of energy	4,605	50,815	55,420
-High labor cost	2,335	14,315	16,650
-Other main constraints	11,592	150,646	162,238
Total	238,582	2,490,118	2,728,700

Sources of Capital of MIEs Industry, 2005 (% of		•
Source of capital	MIEs	SEs
Own Money	82.41	68.85
Borrow	2.86	1.75
Own money and borrow	14.73	29.40
Total	100.00	100.00

Level of Education		Sca	le.
	MIE & SE	ME	MSME
Not completed primary education	12.20	7.97	16.09
Completed primary education	28.87	21.29	31.30
Completed first level secondary education	23.04	19.58	22.10
Completed second level secondary education	30.42	37.54	26.87
Completed Academic level education (DI/II/III)	1.96	3.53	1.44
University diploma	3.51	10.09	2.20
Total	100.00	100.00	100.00



MAIN SOURCES OF TECHNOLOGY

- -LEs
- -Government
- -University and R&D institutes

LEs

- Subcontracting activities between MSMEs and LEs are
 week
- Japan is the leading players in subcontracting with local MSMEs (automotive; Toyota)
- No evidence showing strong cooperations in other forms in R&D between MSMEs and LEs
- The main constraint facing potential local subcontractors: lack of basic technology/knowhow
- Indonesian government has been trying to promote subcontracting, but still unsatisfied

Main Constraints in Starting and Conducting subcontracting

- Hard to get trust or confidence
- Company must be a legal entity
- Lack of skilled human resource
- Organization must be well developed with clear structure within the company
- Many costs during the tryout
- Lack of information
- Location of potential partner is far away
- Must have minimum technical capability
- Requirements (e.g. ISO 9001) are hard to be met
- Heavy competition from other potential subcontractors
 Difficulties in administrative procedures
- Difficulties in reaching an agreement that secure "win-win Solution

Necessary Steps to become a Subcontractor

- Your company must be known through e.g. aggressive promotion of your products
- You must be able to show your business capability
- First, you must be able to produce efficiently or with cost competitiveness
- You must have minimum required facilities in place, including production space with necessary production tools.
- You must first improve first your human resource, business organization and management and technology capability

Government

- Existing government sponsored programs focus more on financing
- Transfer of technology to or Technology development in MSMEs not clear/not explicitly stated in National policy on MSMEs; neither in National policy on Technology
- Problems of coordination between government technical departments
- Lack of official staffs and uneven distributed by region dealing explicitly with technology development in MSMEs

Number of Institutions and Assistance Programs to Strengthen MSMEs, 1997-2003

Institutions	Number	of	Number of assistance		
	institutions		programs		
			Total	Still	continuing
				Total	%
Government institutions	13		388	127	32.7
Banking institutions	7		31	25	80.7
Private companies	10		12	12	100.0
Donor agencies	8		46	15	32.6
NGOs	20		109	79	72.5
Others	6		8	8	100.0
Total	64		594	266	44.8

The Proportion of Assistance Programs to Strengthen MIEs and SEs
based upon the Type of Activities and the Executing Institutions (%), 1997-2003

	Government	Banking	Private	Donor	NGOs	Others	Total
	institutions	institutions	companies	agencies			
Capital assistance	5.3	52.9	25.0	21.0	29.6	28.6	17.3
Training	21.1	13.7	22.2	19.0	29.0	21.4	22.9
Facilitation	11.3	9.8	19.4	7.6	28.7	0.0	16.1
Information	1.9	7.8	2.8	3.8	1.6	21.4	2.6
Facilities	16.2	2.0	5.6	8.6	1.0	0.0	9.7
Promotion	3.0	3.9	13.9	6.7	1.0	7.1	3.3
Dissemination/introduction	27.9	0.0	0.0	6.7	1.3	0.0	15.2
of new technology							
Guidelines	4.3	0.0	0.0	0.0	0.7	0.0	2.4
Others	9.0	9.8	11.1	26.7	7.2	21.4	10.5
Total activities	531	51	36	105	307	14	1044

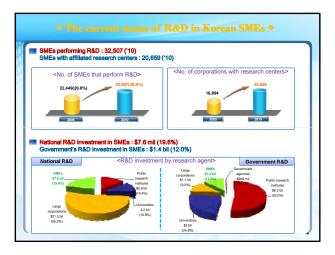
Universities and R&D Institutions

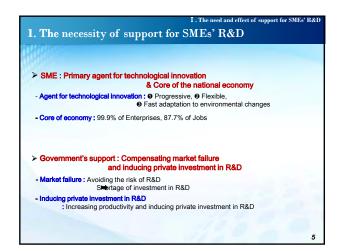
- very few universities engaged actively in supporting technology development in MSMEs
- No coordination among universities
- National policy on MSMEs does not mention specifically about the need of strong coordination in technology development between universities and MSMEs
- cooperation between universities and business community is not an Indonesian culture like in Japan, US, and Korea

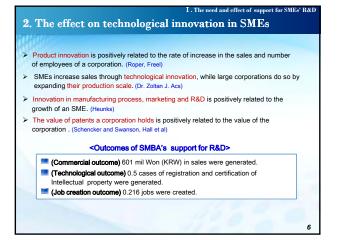




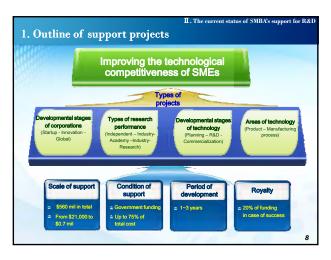


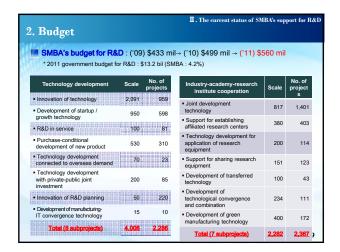


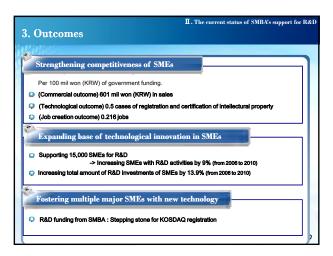


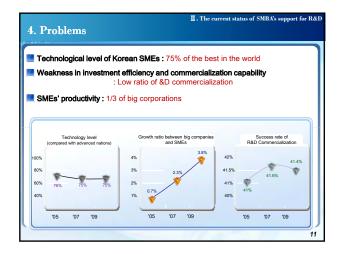


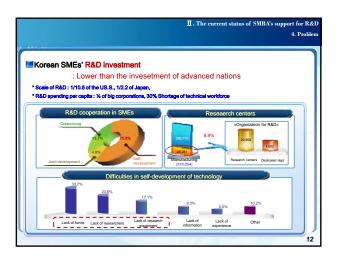




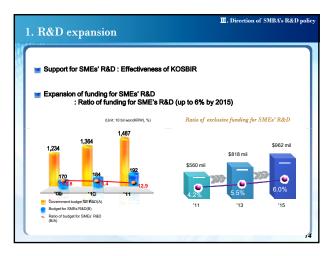


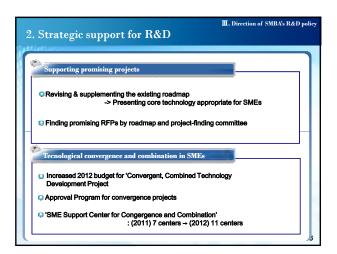


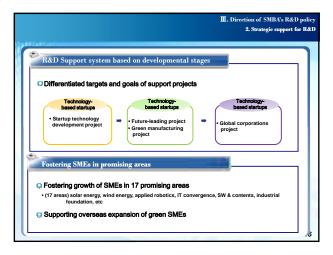


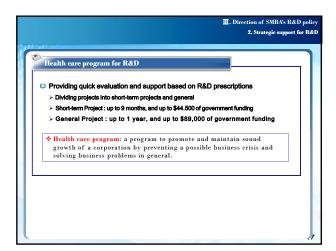


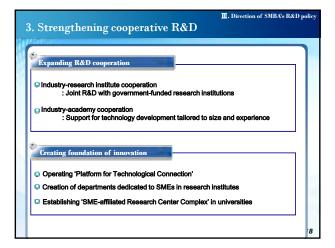


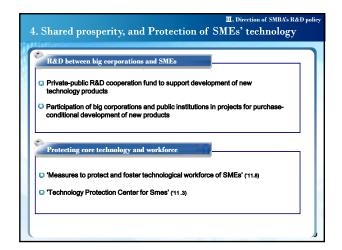


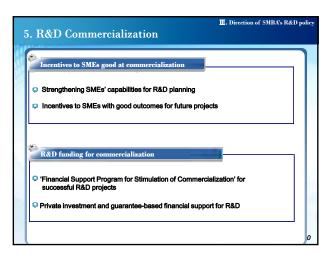


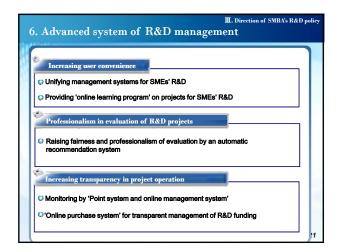






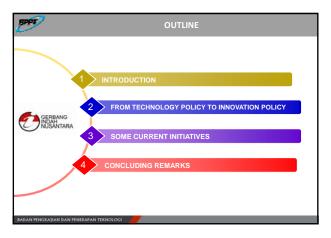


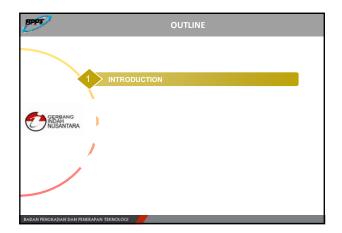




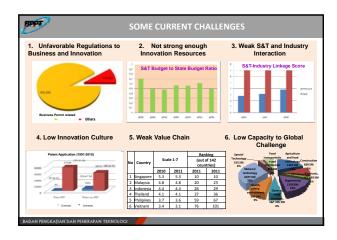


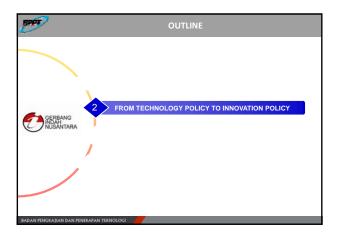


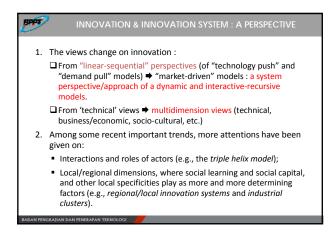


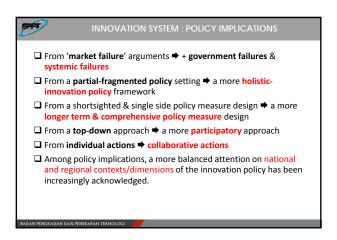


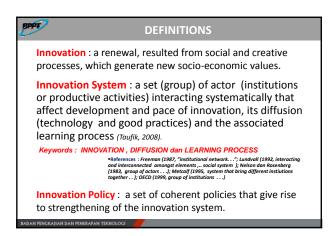


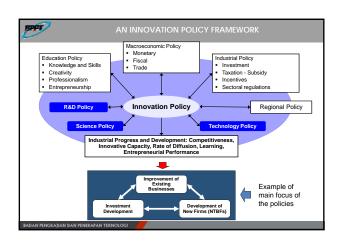






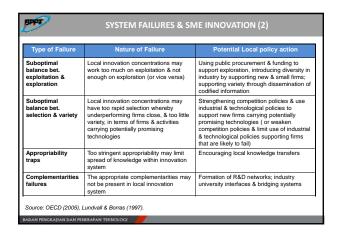


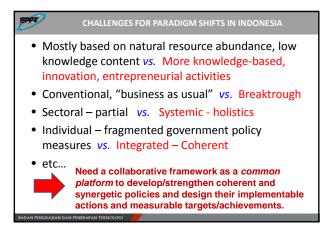


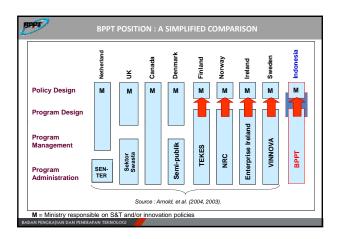


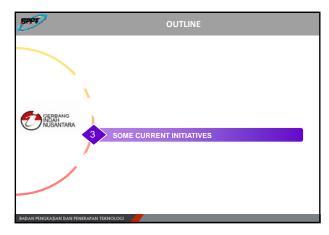
Type of Failure	Nature of Failure	Potential local policy actions	
Information failure	Barriers to flow of information on innovation opps. Lead to missing markets & constraints for SMEs in obtaining finance, partners, etc.	Promotion of networks & partnerships. Public support to SME research projects	
Public goods	Undersupply of non rival goods & non excludable goods that contribute to SME innovation – e.g. university research	Public policy of basic innovation infrastructure locally	
Externalities	Undersupply of activities that benefit others in addition to producers – e.g. training of highly skilled labour; reduced incentives to SME innovation	Direct public support for SME research projects for training of highly skilled labour in local specialisms	
Monopolies	Incumbent firms restrict entry through branding & other behaviour, constraining ability of innovative, new & small firms to enter market & compete	"Second best" policies supporting SMEs in order to "level the playing field". Support of new firm entry in local sector specialsims.	
Indivisibilities	Indivisible cost in creating knowledge. If marginal cost pricing is used fixed cost is irrecoverable, constraining production of knowledge by SMEs & others	Public funding of public & private research projects with Potential spin offs for SMEs	

Type of Failure	Nature of Failure	Potential Local policy action
Infrastructure Provision	Underinvestment in local infrastructure with which firms interact – e.g. communications infrastructure	Incentives for private or public communications & knowledge transfer infrastructures
Transition & lock in failures	Firms & localities are highly capable in their own technological areas but in related ones. Unable to switch from existing technologies	Incentives for technological activities that broaden firm & organisational capabilities & nurturing of emerging systems
Institutional failures	Institutional & regulatory context has unexpected negative impact	Monitoring & adjusting local institutions & regulations
Learning failures	Firms may not be able to learn rapidly & effectively	Developing firm capabilities through human capital programmes, support for R&D 7 technology dissemination policies. Opening channels to knowledge sources









PERISKOP study - 2001, BMBF – MRT

BPPT study since 2004

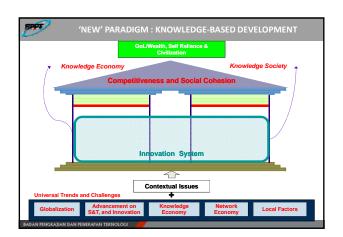
Long Term Development Plan 2005 – 2025 (incudes strengthening the National Innovation System/NIS to support knowledge-based economy development)

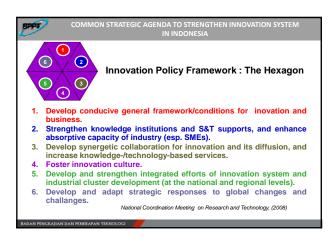
National Coordination Meeting on Research and Technology, 2008

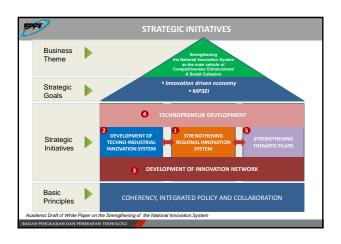
Medium Term Development Plan, 2009-2014

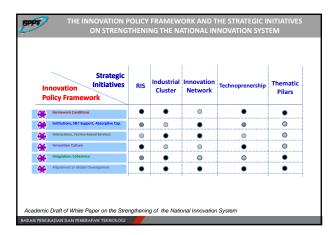
National Innovation Committee , along with National Economic Committee, 2010

Master Plan for the Acceleration and Extention of the Indonesian Economic Development (MP3EI), 2011.



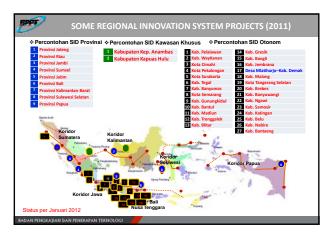


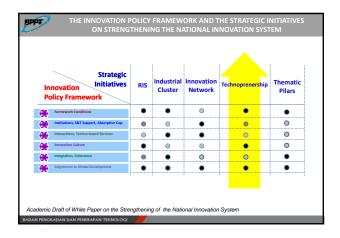


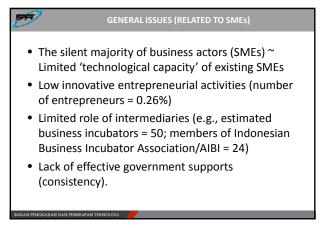




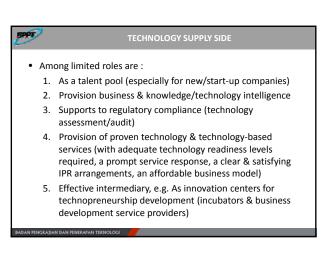




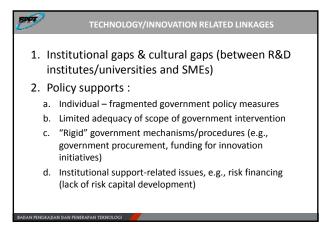




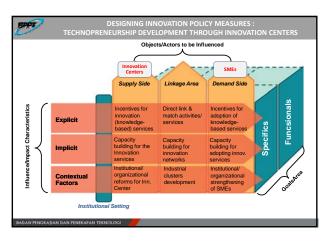
Public R&D institutes and some large universities provide technology supports to SMEs, but the activity outreach is generally still limited Most common & a relative easily accessed service: capacity building of SMEs (trainings, knowledge/information sharing)

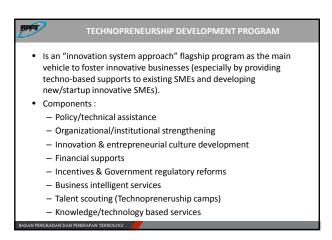


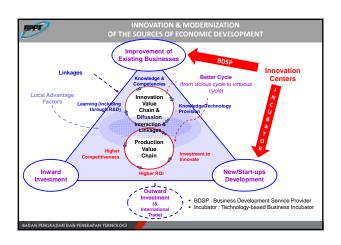
Mostly based on natural resource abundance, low knowledge content (low value added/ productivity) Limited economies of scale for service providing organizations Limited 'formal educational background' & absorptive capacity Lack of motivation toward continuous improvement











An Innovation Center needs to provide a minimum integrated services, at least in:

1. Technology-based services (e.g., design, prototyping, testing, technology-based business incubation, etc.)

2. Human resource development of businesses (SMEs).

3. Business networking.

4. Facilitating financing (funding) access.

Notes:

1 & 2 : technology/knowledge services as the "core competences" of the Innovation Center

3 & 4 : intermediary roles

